

General Information:

In terms of General Information, the following tasks have taken place this month:

- Serving as the Computer Networking Instructor of Record while school searches for a new Computer Networking Instructor replacement. This includes providing materials, brief lessons, and guiding students in learning.
- Helping with Interviews for a Computer Networking replacement instructor.
- Assisting as the Admin Support for ECTS Student Organizations (NTHS and SkillsUSA).
- Presented Technology Changes and Brief Security Considerations during Welcome Back Presentations to staff.
- Presented an overview of the ClassLink tool with our ClassLink representative on in-service day to staff.
- Providing Technology Orientations to Students and ECTS New Staff as my stretched schedule permits.
- Providing Technology Assistance every other Tuesday at lunchtime for ECTS staff on various technology topics.

Renovation:

In terms of the ECTS Renovation, the following tasks have taken place this month:

- Working with Electronic Communication Systems on resolving issues with cell phone boosters and cellular signal coverage in the building.
- Working with Stark Tech on resolving issues with intercom system.
- Working through technology punch list of items needed completed this school year between the ECTS IT Department and all outstanding renovation vendors and contracts.
- Attend Renovation Job Conference meetings to move forward with technology concerns.

PIMS:

In terms of PIMS, the following tasks have taken place this month:

- Preparing to contact our sending school partners for PIMS and FRAM data for the upcoming October Student submission.
- Downloaded and reviewing 2024-2025 PIMS Manual Changes for the upcoming new school year submissions
- Updating Infinite Campus to support new PIMS changes
- Continuing Internal PIMS Monthly Meetings for more accurate data.

Data and Information Processing:

In terms of Data and Information Processing, the following tasks have taken place this month:

- Working on fine-tuning our new data systems and processes (Classlink, Genuity, SchoolPass, SchoolMint).
- Resolving issues with data transformation between various systems.
- Started the process of using OneRoster to build and construct dynamic rosters for digital textbooks, digital resources (i.e. CareerSafe) and integrating into SSO with Classlink for ease of use.
- Began the process of tying all of our new various building utilities (lighting, HVAC) into school network resources.

Servers and Network Elements:

In terms of Server and Network Elements, the following tasks have taken place this month:

- All students at ECTS now have a professional student email (LAB_MiMouse@students.ects.org) they can utilize through Classlink.
- A new group collaboration SharePoint drive will be setup by the start of school to transition our staff from the existing File Server "Shares" drive.
- Per Cyber Security Insurance requirements, we have begun the process of setting up Multi-Factor authentication for all ECTS staff on staff owned resources and enhanced authentication on student devices.

Hardware and Software Applications:

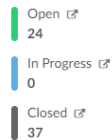
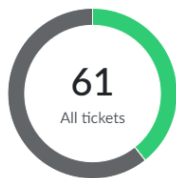
In terms of Hardware and Software Applications, the following tasks have taken place this month:

- Started the process of onboarding JAMF for Apple iPad resource control.
- Working on a plan to resolve remaining Windows 10 deployed machines to be upgraded to Windows 11 before Windows 10 ends its life cycle.
- Andy Fair is working through ongoing problems with remaining camera issues, upgrading and resolving issues with ScreenBeams, and various help desk tickets.
- Cole Emerick is working through specific IT post summer not completed tasks and various help desk tickets.
- Mike Miller is working on reviewing the Technology Rotation plan to begin planning for the 2024-2025 technology replacements, working on replacing faculty laptops, and various help desk tickets.
- The technology department continue to prioritize and repair problems as all return to school and start to use network or network resources.

Ticket Responses

(August 23rd through September 18th):

Tickets by status



Admin background

Employee	Open	In Progress	Closed
AF Andrew Fair	0	0	14
CE Cole Emerick	1	0	11
MM Michael Miller	2	0	10