

Pat Hoover

Butler, PA 16001

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Motivated network engineer with 8 years of experience in the field. A reliable employee and swift learner. Areas of expertise include process documentation, network upgrade projects, and inventory management.

Work Experience

Network Engineer

Cleveland-Cliffs - Butler, PA

April 2022 to July 2023

- Maintenance and update through configuration, installation, and troubleshooting of Cisco IOS Devices, logging of changes through IP Address Management software and Microsoft Excel Spreadsheets.
- Proactive network monitoring through PRTG and ThousandEyes.
- Fiber-optic cable termination, testing, and organization.
- Configuration and installation of Cisco IP phones.

Accomplishments:

- Facility fiber upgrade with no downtime as a 1 person team
- Core chassis upgrade cutover with no interruptions to production
- 50+ access point cutovers from Aruba to Meraki devices
- Installation of backup core network as a team of 3

Field and Dispatch Technician

AEC Group - Robinson, PA

August 2016 to April 2022

- Short-notice dispatching for multiple customer environments.
- Organization of equipment and planning for long-term projects.
- Cable and equipment installation tailored to customer needs.

Accomplishments:

- Ethernet cabling including new construction, historic buildings, and hospitals.
- Facility-wide network upgrades of 10+ telecom closets with minimal downtime.
- Mediating between clients and technicians to ensure good flow of communication.

Technical Analyst

Allegheny Health Network - Pittsburgh, PA

March 2015 to July 2016

- Hardware reception, preparation, and delivery.
- PXE device imaging.
- Equipment deployment and troubleshooting.

Accomplishments:

- Created written instructions for onsite device deployment to reduce potential confusion.
- Devised method of storing prepared devices to reduce space required.
- Kept accurate record of hardware with no discrepancies.

Education

Associate's degree in Information Technology

Erie Institute of Technology Inc - Erie, PA

March 2013 to November 2014

Skills

- Network Monitoring (2 years)
- Network Engineering (2 years)
- Cisco IOS (4 years)
- Microsoft Office (10+ years)
- IP Address Management (2 years)
- Fiber splicing (2 years)
- Cabling (8 years)
- VoIP (2 years)
- LAN (4 years)

Certifications and Licenses

CCNA

February 2019 to February 2022

100-105 ICND1 and 200-105 ICND2

CompTIA A+

October 2017 to October 2020

CompTIA Network+

July 2017 to July 2020