

Book	Policy Manual
Section	200 Pupils
Title	Student Complaint Process
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Purpose

The **Joint** Operating Committee recognizes that students have the right to request redress of complaints. **In addition**, the **Joint** Operating Committee believes that the inculcation of respect for **established** procedures is an important part of the educational process. Accordingly, individual and group complaints **shall** be recognized, and appropriate appeal procedures **shall be** provided.

Definition

For purposes of this policy, a **student complaint** shall be **one** that arises from actions that directly affect the student's participation in an approved educational program.

Authority

The **Joint** Operating Committee**and** its employees will recognize the complaints of students, provided that such complaints are **submitted** according to the guidelines established by **Joint Operating Committee** policy.

Guidelines

The Board and its employees shall recognize the complaints of students, provided that such complaints are submitted according to the established administrative regulations developed by the Director ~~Superintendent~~ or designee.

At each level the student shall be afforded the opportunity to be heard personally by the school official.

At each step the school **official** hearing the complaint may call in the student's parent/**guardian**.

The student may seek the help of a parent/guardian at any step.

A student shall not be subjected to any reprisals because of filing a complaint.