

Technology Board Report

Desktop Systems

Reconditioned Skills Center HVAC Computer. The System encountered a power supply failure, and additionally the chassis fans were all seized up. We were able to recondition the chassis fans, and replace the power supply with a spare part compatible we found in our storage area. The computer has a commissioning date of approximately 1995, with a Pentium II Processor. And the power supply that failed had a manufacture date of 2003; which suggests this is not the first time this computers life has been extended, rather than replaced, at its regular life cycle.

Andy and I have been working the helpdesk extensively this month completing, expiring, and/or cancelling the oldest requests. A few have been transitioned into Summer Projects, but for the most part several were outstanding issue that have been resolved. Current ticket count is 25, down from over 60 last month.

Applications and Database

Continue working with Lisa on the Applications process and reports as the process nears the enrollment transition.

Worked with Werkbot to complete the launch of our Campus Calendar on our new website.

Network and Server Systems

Encountered a wireless network outage on April 8th, a NOCTI testing day; which resulted in the testing staff having to scramble a few students that were testing on laptops to alternative resources. The outage lasted approximately 2 hours. It was caused by an expiring certificate; which is required and used to authenticate all devices on the wireless network. That certificate has been renewed for another three years.

Revisited the 10GB network backbone project, completing Category 2 Funding requests; and looking at the switch configurations in preparations for the new fiber installation.

Staff

Worked with Natalie Fatica to complete Summer Help staffing, interviewing 4 total EIT Externship candidates, and selecting two before you tonight in her motions.