

Technology Board Report

Desktop Systems

Faculty laptops deployments have been well received, and we continue to work with the staff to migrate their files and ancillary software to their new laptops.

Replaced a few more office desktops that have failed. Office desktops are second deployments, meaning they are refurbished after being used in a classroom for 4+ years. We anticipate 4 more years in the offices, but often due to hardware failure due to their age, this is not achieved. The systems most recently replaced due to failure were originally purchased in July of 2008, so only 6 years old. I attribute the majority of our computer failures to the excessive power outages we experience. I am giving consideration to installing UPS devices on office computer to address this concern.

Help Desk *(last 30 days)*

Closed	New	Carryover
99	111	60

Applications and Database

Our Infinite Campus launch has been fairly successful. While it has not been without its challenges, mainly reports and data analysis at this point, data entry and faculty transition has been mostly well received. We continue to work with our Vendor to identify solutions to our reporting needs.

Many thanks specifically to Joe T., Jan K., Pat H., Susan T., Pam L., Michele S., Peggy H. and additionally to all office staff for their patience and flexibility adapting to Infinite Campus. Much of the training and processes were limited or difficult to comprehend until relevant data became available when school started. Several Infinite Campus limitations weren't even identified, which remain to perplex our vendor, until current data became available, because of the way Infinite Campus works to separate data, and due to the

Freshmen list have arrived from each district to prepare the Recruiting/Admissions Database. Due to the requirements of Infinite Campus, this database requires development so that accepted students are correctly imported into Infinite Campus next spring. This will be ongoing through January.

Network and Server Systems

Sonicwall released a Hotfix update on Sept 18th to address our issue. It was immediately installed, and is being monitored for effectiveness and feedback.