

Technology Board Report

Desktop Systems

With the assistance of the summer help, repaired and returned to service several laptops that had accumulated various issues since Tabitha's departure.

Summer help staff are working on updates to the deployment server we use to update software around the campus, with a focus on a concept referred to as 'no touch' where software packages and updates can be distributed to the masses without visiting the actual computers directly.

Help Desk *(last 30 days)*

Closed	New	Carryover
69	57	19

Applications and Database

Accomplished several additions and improvements to the Custom Reports for Infinite Campus, as I work with each report need with the office staff.

Worked with the Business Office, and the CAEP Secretary to improve the CAEP billing report from Infinite Campus data, to replicate processes we had grown dependent on in the SchoolDESX product.

Worked with Joe Tarasovitch on a Grade Summary report, a Failure Report, and a missing Grades report, to improve the functionality of these reports, over what we were able to do when we had similar reports in SchoolDESX. Also working on PIMS reports and necessary data integrity reviews with Pam Lasher.

Repaired issues with the District Portal, which district Child Accounting PIMS Administrators use to validate their student enrollment in ECTS. Absent of a utility or report in Infinite Campus to replicate this service we have provided to the districts for several years, at their request, I have been working to repair it's functionality and accuracy.

One of our summer help staff has some development experience, and we are he is acclimating himself to some of our web applications. It is my hope that upon the completion of our new website, our internal applications will have improved integration, and seamless styling.

Working on importing the Admissions records for next year's enrollments into Infinite Campus.

Network and Server Systems

Anti-SPAM remains unpolished. I have begun the work to implementing an off-site cloud filtering service, and anticipate completing this by the School Board meeting. As part of our School Campus Agreement with Microsoft, we have a license to run Microsoft's Exchange Online Protection service to provide Anti-SPAM and Anti-Virus email filtering. The understanding was that the implemented solution in January, when we upgraded our mail server to Exchange 2013, was that the benefits of Exchange Online Protection were included in Exchange Server 2013 Service Pack 1. After working with Microsoft, there is a clear difference in the two options; so we are moving to their Online Protection product. With the three domains we support, this takes some time to get things registered.