

Technology Board Report

Desktop Systems

Ordered the router, switch, wireless, NAS and rack equipment for Networking Lab.

Met with our new outside sales rep for Dell whom is based out of the Butler, PA area. Previously, our nearest Dell rep was based out of Philadelphia, which has not been valuable; and we've been dealing directly with Dell inside managers in Texas. I've been pushing for better representation for the Erie area. I understand he met with Erie City, Millcreek SD, and myself while he was in the area.

Allocated some iPad's to ECE for the preschool program. We will be purchasing new ones for the preschool if the concept accomplishes the goals Ms. Erdman is anticipating.

Help Desk *(last 60 days)*

Closed	New	Carryover
63	74	34

Applications and Database

Working on the District Portal; that for the last 5 years we used to enable sending district PIMS coordinators' real-time access to student enrollment. We have not completed its integration to Infinite Campus; but will need to both to reconcile our PIMS reports; and to help the districts complete theirs.

Working with Custom Online to get some necessary Infinite Campus reports developed. I have been able to get close; but continue to encounter challenges, and have been met with limited support from them regarding reports.

Network and Server Systems

Exchange 2013 anti-spam has been lackluster, and continues to be frustrating. I'm in the process now of working with Microsoft and our licensing specialists to activate Microsoft Cloud services for email filtering.

Performed maintenance on the Hyper-V host server in preparation of migrating the AppAssure backup storage to a new location. It has always been the plan once the servers were all migrated and functioning, to move the backup storage onto one of the replaced server. I hope to complete this before I start the summer projects.