

Technology Board Report

Desktop Systems

Repaired and returned all student computers that had been on the bench in October. Currently all student computers are in production.

Installed laptop kiosks for Culinary Arts lab, for in kitchen recipe research.

Help Desk *(last 60 days)*

Closed	New	Carryover
129	154	30

Applications and Database

Worked with the Business Office to submit our 2015 e-Rate requests. The FCC has decided that their grant is better served on internet bandwidth, over cell phones, and traditional phone service. They are transitioning this funding in stages over the next three years. Additionally, our contract for these services is expiring, so we're looking to renovate our contracts, to better align with anticipated funding; with an anticipation of achieving more service, for the same or less total expense to the budget.

Worked with the Business Office entertaining questions pertaining to our Website redesign RFP. Met with a few vendors to answer their questions and clarify the RFP.

Continue working with Infinite Campus to generate and deploy reports. We have several built, and accessible to staff. We continue to work with Custom Online to design data for reports, and reconcile existing data. Specifically, some activity and project grades are not accessible to Administration. Custom is looking into the root cause which may stem all the way to their original setup of our site.

Network and Server Systems

Began building a new software deployment server to streamline our software update process. Tabitha Frawley, our technician, has been educating herself on Microsoft System Center 2012, and how we can leverage it to simplify the remote installation of software updates, upgrades, and removals. This project was started by Peter Craven in 2010; and tabled several times.

Began building the backup secondary, a server which will store a copy of our backups at a secondary physical location, initially in the Skills Center with potential of being housed at the IU, or a partner School District.

Worked with Advent Communications to iron out some installation issues that have been tabled since the phone system upgrade that was performed in May. They were fairly low impact, so to focus on other school priorities, they were tabled until recently.

Had a switch failure in the server rack in October, which caused an unexpected lengthy outage on a Monday morning. The switches are approximately 10 years old, and were on the capital project plan for next summer. Since they are redundant, we are operating on one of them successfully. We may replace these switches prior to next year.