

Technology Board Report

Desktop Systems

New laptops purchased this summer have significant hardware improvements that are increasing the difficulty of Windows 7 deployment to them; impacting the Early Childhood Education classroom, where they are destined to be homed as soon as they are completed.

MacBooks purchased this summer for Art and Design are on hold until the Early Childhood laptops are deployed, and we're able to resolve an issue with user login over our Enterprise Wireless network. We are working with General McLane technology specialists to share experience.

Help Desk *(last 30 days)*

Closed	New	Carryover
116	112	4

Applications and Database

Still setting up the Office365 On-Premise eClass for the programs. Other project hurdles have put this project on hold as well.

PIMS reports and data are in process both for end of year, and October 1 enrollment submissions.

Freshmen database has been compiled, and the address list sent to the printer for our recruiting efforts.

Kelly Services portal has been added to our website, and our Faculty/Staff portal.

Network and Server Systems

Websense Server has developed a bug this month, a totally unanticipated interference. At this point User Identifiable filtering is disabled, and the entire network is being filtered exactly the same until it can be repaired/upgraded to the latest version.

New laptops have hardware improvements that has rendered our deployment server obsolete (Windows Server 2003). While the upgrade is planned in the Virtualization migration, it was the lowest priority, however, due the incompatibility with the new laptops, it was pushed up. Windows Deployment Services is now running in the Virtualization environment running Server 2012.

Other

All in all, the summer was extremely productive, and the school year started off relatively positive, despite the current state of being behind on deadlines.

Tim Harpst and Kyle Price did a great job serving the school this summer, and I wish them the best in their career endeavors.