

Technology Board Report

Desktop Systems

Completed the deployment of the new laptops and delivered them to Early Childhood Education; which should have relieved some stress to other programs in the borrowing shuffle that resulted from the laptop shortage.

In the process of installing Adobe CS5 to all laptop carts to support the Graphic Arts lab; that has a large student population in the afternoon, and is desiring 1:1 computers on most days.

MacBooks for Art & Design remain on the priority list. Currently 3 remain on back order with Apple, and the 5 in the building still need configured for our Wireless which does not work the same on OSX as it does on Windows.

Help Desk *(last 30 days)*

Closed	New	Carryover
68	87	26

Applications and Database

Office365 On-Premise for eClass, our LMS initiative remains incomplete, but it is making progress.

Preparations for the Infinite Campus migration and negotiating the details of migrated data and day one functionality.

Network and Server Systems

Websense remains in a crippled state. We are filtering the entire campus the same currently.

Continued intermittent reports of slow or unreliable connections to the DDE Wireless Access point, exacerbated during NOCTI Pre-Testing this month, prompted the replacement of the in-house wiring to that device.

We have decommissioned our Exchange 2003 Server, as part of our move to migrate all services into the Virtualization environment. The Exchange 2003 server hasn't hosted mailboxes since 2010; however, it has been responsible for our e-Discovery retention service, and simplified our email Disaster Recovery process due to the age of our Backup Server software. We've documented the work around for the Disaster Recovery process, moved the e-Discovery journaling, and migrated all other dependencies.

Our Exchange 2007 server, which is our only mail server at this time, stopped serving calendaring information, called the Free/Busy service, and Out of Office settings to users. This was very disruptive to meeting scheduling across the campus. While the root cause was not identified, it is not believed to be related to the decommissioning of the old server. The functionality has been restored.