

Technology Board Report

Desktop Systems

Worked with our new Account Representative at Dell and acclimated her to our organization, beginning with a discussion on our regular PC rotation.

Installed cabling and equipment to support three screen presentations in the Eagles Nest/Cafeteria for the OAC Dinner event.

Replaced a few office PC's in their 8th year of service due to failing power supplies with assets that were upgraded last summer from classrooms.

Help Desk *(last 30 days)*

Closed	New	Carryover
68	77	22

Applications and Database

Continue working with Custom Online, Inc. and the Greater Altoona CTC to complete the database conversion. The conversion is taking a lot of time, and much of the delay is often by me, seeking assurances that their design of our data in their system will be adequate for PIMS CTC and CAD reporting. Those assurances have been improved after discussing the status of Greater Altoona's operation on Infinite Campus.

Custom Online, Inc was here to hold trainings on Feb 26, 27, 28, Mar 27, and 28th on Infinite Campus with Administrators, Clerical, and Faculty.

Network and Server Systems

Advent Communications was onsite to upgrade our Telephone System. They returned on the 21st to complete the installation, after encountering difficulty on the 14th. We agreed to decommission the existing Voice Mail server in favor of a new Virtual Voice Mail server on our existing Hyper-V environment.

We continue to work towards upgrading all of our server software to Virtualization and the latest offerings from Microsoft to ensure the best use of the hardware resources for Virtual system efficiency, and offer the best features to the school. Exchange 2013 upgrade is in progress, a backup and disaster recovery upgrade from Symantec Backup Exec to Microsoft System Center Data Protection Manager, Internet and Security Acceleration 2006 upgrade to Threat Management Gateway 2010, Websense 7 upgrade to Websense 8, Active Directory upgrade from 2003 to 2012, and lastly migrating all of our file and print services to a 2012. This has been an ongoing project since last summer; and will continue until it's completed, as we can allocate the time around other campus priorities and needs.

Completed Universal Service for Schools and Libraries e-Rate 471 grant submission for 14-15 Internet and Telecommunications services grant funds. This is an annual experience the results in significant reductions in these services costs. The deadline for the 471 is 3/27.