

Technology Board Report

Desktop Systems

Implemented a work-around on our Vostro 3550 laptops using Group Policy deployment due to an issue with the NIMS testing website. Somehow there was a hardware incompatibility with this specific set model of laptops and their web applications use of the Flash Player that required us to create custom settings on these systems.

Working with Maintenance to resolve a very shaky projector in the Networking Technologies lab. The projector is ceiling mounted adjacent to the air handling unit, and that unit when running is emitting significant vibrations. If the vibrations are determined to be normal, we will identify an alternative projector solution for the classroom that will mount the projector further from the air handling unit.

Help Desk *(last 30 days)*

Closed	New	Carryover
70	66	20

Applications and Database

Designed and programmed required database routines to process our SchoolDESX data into Custom Online's pre-defined import specifications to facilitate conversion of our data to Infinite Campus. Custom Online's process demands significant data conversion on our part before they will work with it; which has introduced several road blocks given my limited depth of understanding of their Application, and our project managers limited understanding of CTE specific data elements. So far I remain confident the conversion will be successful, however, our project timeline is most certainly going to be strained.

Provided routine support for the Admissions Database and processes in support of data integrity and reduced data entry.

Network and Server Systems

Created a work-around in our firewall/proxy for the OSHA career safe web application. Another instance of the web application not maintaining IEEE standards in their code development, causing issues in our systems.

Resolved an issue in the Skills Center causing several network related intermittent issues in the Transition Center classroom. The impact was low, considering 98% of their systems are on the wireless, which was unaffected.

Worked with Pitney Bowes to resolve an issue with our mailing/postage machine not updating itself through our internet connection. The root cause was not identified, but we were able to work around the issue using the dial-up modem. The next time the machine needs updated, we'll revisit the issue if it does not update correctly.