

Technology Board Report

Desktop Systems

We've repaired a few physical damage incidents to student laptops, and replaced a handful of hard drives over the last month, but otherwise have had a relatively good last few months with desktop/laptops systems.

Upgraded 1 computer to Windows 7, and deployed 1 additional computer to the inventory this month. Provided 2 file restores from student archives from previous school years.

Help Desk *(last 30 days)*

Closed	New	Carryover
174	125	13

Applications and Database

Office365 On-Premise for eClass was completed and deployed.

Deployed the {virtual} server solution for the Career Street and associated Quickbooks Accounting software. This system should leverage significant opportunities with technology for the Career Street initiative.

Infinite Campus contract was finalized, and the Kick Off meeting was scheduled for 12/10, however, due to inclement weather for travel; they cancelled the Kick Off meeting. We will announce plans and dates once we complete a Kick Off meeting; however, at this point we have decided we will not be going live with student grades this year on Infinite Campus. We will however attempt to administer Faculty training, and perform class creation and gradebook setup for the 1415 school year, in Q4 of 1314 so that September 2014 is as smooth as possible.

Network and Server Systems

Websense was repaired in early November, soon after it was identified.

Our campus Wireless system has been running well, since our last identified issue. That's not to say it is without it's share of disruptions and events due to it's dependency on our authentication, database, content filter, and other server systems in the Data Center, but we have evidence to suggest the utilization by approximately 350 devices each week. Approximately 144 are ECTS owned, 166 are student BYOD, and the remaining are faculty and staff BYOD or other.

Decommissioned our main Windows 2003 File Server and migrated to a Windows Server 2012 Virtual server for our network file sharing. This should increase capacity, expansion, and performance with it's enhanced search capabilities and the rest of the benefits that come with virtualization and Server 2012.

Continue to react to power related issues in the Data Center as we try to converge on virtualization. Until the old physical servers can be turned down; we're slightly overloading the UPS system; which results in rough morning when power outages occur in the evenings.