

Technology Board Report

Desktop Systems

Significant progress was made in the Board Room Projector installation.

The MacBooks Laptop Cart was completed and delivered to Art and Design. This project endured several setbacks since they arrived earlier in the school year, both technical, and also being bumped by other priorities frequently.

Room 18 was gone through to ensure readiness for NOCTI testing. A few minor issues were encountered, and resolved. On the first day of NOCTI testing things did not go smoothly, however after debrief with the NOCTI testing center, they accepted responsibility of the outages. The rest of the testing days went smoothly.

Help Desk *(last 30 days)*

Closed	New	Carryover
68	63	25

Applications and Database

Met with the business office and a representative of Felix & Gloekler to discuss the issues we're having with Quickbooks, our Foundation Accounting System, and they are going to leverage their Quickbooks Pro Support to help us determine next steps.

With practically no involvement on my part, ECCA transitioned our Payroll system to their new online service. I made a brief appearance during training to ensure things were going smoothly.

I continue with the Infinite Campus project.

Network and Server Systems

During the Phone System upgrade, we decided it was a good time to Virtualize the Voice Mail server, Advent Communications assisted in this process.

Staffing

Thank you to Natalie Fatica for organizing and scheduling, together we conducted several interviews for technology summer help staff.