

Technology Board Report

Desktop Systems

Finished deployment of the Drafting Lab, just in time for the 2nd day of school. We encountered a few licensing issues, but were able to work through them.

Thanks for Jan K. for her patience, and understanding as we've had to change our plan for Assistive Technology this year. We have now purchased four iPad's, while previously using MP3 players, they are no longer supported. Learning Ally has changed their license to require an 'App' only available in the Apple App Store. Given their direction of providing e-books for 'read along' we chose the iPad. We are also going to work more closely with the districts where the likelihood is they are already supporting the need with equipment.

Help Desk (*outstanding, completed, or opened in the last 30 days*)

Total	Completed	Open
117	84	85

Applications and Database

Thanks to Jan K. for making the initial observation, I have corrected a grade calculation issue where occasionally students who receive a 0% on an assignment, was being represented as Not Graded. We have resolved this, but continue to encourage our Faculty to report at least 1% instead of 0%.

Working on eDESX for Faculty to include a withdrawal process, to help automate communication, and record manipulation. I anticipate having this completed by the end of the 2nd Quarter.

I want to thank the entire Joe T., Jennifer Douglas, Pam Lasher and all the faculty and staff for their patience, and support of the late enrollment process used this year. In an effort to determine the needs to fully automate late enrollment record keeping, which spans across four database system and several printed document processes, I requested that record updates occur in bulk this year. We processed three separate bulk inserts, in the first two weeks of school. In total 38 new students were processed after August 4th.

I would like to thank Natalie Fatica and the Cafeteria Aides for taking the reigns on the student enrollment for the Cafeteria POS, which included obtaining digital signatures, and facial pictures.

Thanks to Jennifer Douglas, Joe Tarasovitch, Pat Holland, and Jan Kennerknecht for working with me to fine tune and document the entire list of steps that occur between application acceptance and enrollment. In effort to support the process with more automation, the first step is to learn the workflow, and identify opportunities to streamline and digitize.

Network and Server Systems

The migration to Time Warner cable has been mostly smooth. There are a few remaining issues that are fairly insignificant to the majority, that remain outstanding. Due to the backlog of work, they have

slipped lower on the priority list. One of these includes a feature we've been using here for several years, with One Communications as our telephone service provider, where incoming calls, when forwarded to our cell phone, the external callers number would present.

Staff

Justin Mullen, the summer help intern from EIT, completed his hours early in September, and was unable to stay for additional work through the month.

I would like to thank Natalie Fatica for all she did helping us post, schedule, and interview a truck load of potential candidates for a Part Time Technology Technician position. We really need a technically qualified candidate that has the interpersonal skills to 'hit the ground running'. I remain discouraged that our position is not very competitive in the current entry level IT market in Erie, PA. We've lost three great employees, to positions in insurance or medical offering Full-Time with benefits. I am however very excited to report that with Natalie objectiveness and expertise we found a tremendously qualified candidate for your review, whom I continued to overlook during the resume reviews.

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