

Technology Board Report

Desktop Systems

Completed the installation of Windows 7 Enterprise with our Campus Agreement licenses to six laptop carts and issued them to their respective labs. The will directly benefit GRA, THM, MTF, CNT, FMT, DDE, HEA, and COS. The graphic issues have been sorted out and we are now working through the details of Exam View online testing software for a few labs.

We have been sorting out some issues related to Windows 7, Wireless, and Offline Files with a few laptops. Windows 7 and Server 2008 address issues related, however, we are still running Server 2003 on most of our files servers.

Worked on the new Business Manager's computer, to implement dual monitors, which introduced some odd behaviors and access issues. We spent several days swapping the computer for a newer one; and at this time it appears to be resolved.

Restored previous years saved work for Art and Design students at instructor request. Every summer we archive to tape all files before processing the student drives for the succeeding year. We're not considering permitting a students storage to remain throughout their entire enrollment with ECTS.

Assisted in the coordination of 50+ laptops for two separate events in the cafeteria. We implemented an auto-login policy to help reduce student login challenges so the time could be better spent on the task of the event.

Issued the Transition Center their laptop cart. Additionally worked with their software vendor to determine the requirements to install Education Associates software on Windows 7. Was advised that it would be better to purchase their new version, that uses only Microsoft Office documents.

Received and installed Learning Ally audiobook app to 4 iPad's for Students Services so they can be issued to students.

Help Desk *(last 30 days)*

Completed	Open	Outstanding
43	30	45

Applications and Database

Working with the Auditor General to collect district reports to assist in completing the Audit.

Network and Server Systems

Windows Server 2012 has been installed, and we are beginning the migration of our servers, onto this platform. The cost benefit to operating this virtualized environment will be realized in power savings both at the wall, and from the cooling systems in the server room. Our Microsoft campus agreement is enabling us to pursue this route with its significant savings; and by repurposing existing hardware we're implementing virtualization within the standard costs of maintaining what we have.