

Technology Board Report

Desktop Systems

Installed speakers in Early Childhood Education Tech Tikes Lab, for multimedia presentations. Most of our projectors around the school have amplified audio systems, so that multimedia presentations can be used in instruction.

Replaced several keyboards in laptops where keys were missing and/or damaged. This is a fairly inexpensive repair.

Assisted with the NOCTI testing, both preparing a schedule for the laptop carts to support testing each day, as well as being available at the beginning of every test to assist with any technical issues.

Help Desk *(last 30 days)*

Closed	New	Carryover
31	40	22

Applications and Database

Worked with Del VonVolkenburg to discuss opportunities for improvement with software and technology systems in maintenance and facilities.

Network and Server Systems

Installed an additional Wireless Access Point in Electrical Engineering. As the capacity increases around Early Childhood Education and Networking, Electronics and Electrical Engineering encounter weak signals and slow performance. The additional access point will benefit all in this case.

Repaired ECTSSRV09 that was damaged during a power outage a few weeks ago. Ordered reconditioned parts from a 3rd party, as the Dell price was prohibitive. The server is back online, and Virtualization migration continues.

Resolved the intermittent wireless issue that was causing some laptops to lose connection, and unable to reconnect. Ruckus Wireless released a patch that improved our issue, and additionally has improved performance when a large number of laptops are in one location. This happens when Early Childhood Education has 24 laptops in her class, and neighboring classrooms have their normal amount, and also when we load up conference rooms and the cafeteria for testing or other group events on laptops.