

SAM STEEVER

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Master Automotive Technician

Profile

An A.S.E. certified Master Automobile Technician/ L-1 Advanced Level Specialist offering 16 years experience in management, personnel training, and service in the automotive industry.

Professional Experience

Firestone Complete Auto Care, Erie, Pa.

2007 - Present

District Technical Trainer/Service Manager

Automotive Technician Instructor for Western New York District and Mid-Atlantic District of Bridgestone/Firestone Retail Corporation. Acting Service Manager for Firestone Millcreek Mall location.

- Interviewed, trained, and monitored employees in accordance with company policies and procedures.
- Responsible for developing, reviewing, and updating training material and guidelines for all Firestone Technical Instructors.
- Managed day to day operations in multiple Firestone locations.

South Shore Cadillac/Chevrolet, Hammonton, N.J.

2006 - 2007

Master Service Technician

Performed all phases of repair work, maintenance and General Motors scheduled services.

- Successfully completed over 65 required training courses in a five month work period.

Allied Tire & Service, Orlando, FL.

2005 - 2006

Shop Foreman/Lead Automotive Technician

Managed a crew of five service technicians, providing repair and maintenance services for all makes and models of automobiles. Doubled shop profits within six months employment.

- Supervised all repairs, performing the most complex repairs personally.

Ayers Tire & Service, Deltona, FL.

2002 - 2005

Lead Automotive Technician

Served as shop expert technician for all phases of repair and maintenance services.

- Monitored all diagnostic and repair work, training associate technicians on test routines and modern diagnostic techniques.

Dishman Garage, Debary, FL.

2002 - 2002

Service Manager/Lead Automotive Technician

Performed all aspects of modification and repairs to performance and custom automobiles. Managed employees and shop work schedule.

- Mentored apprentices and associates on techniques and modification procedures.

Techmaster Goodyear, Daytona Beach, FL.

1996 - 2002

Certified Automotive Technician

Maintained and repaired foreign and domestic automobiles, under direction of the shop supervisor.

- Implemented computerized alignment service procedures and 4-wheel alignment training program.

Kramer Goodyear, Hampton, Va.

1994 - 1996

Alignment Technician/Maintenance Technician

Performed all alignments and majority of scheduled maintenance for all makes and models.

- Developed skills in automotive diagnostics and repair.

Licenses

- L-1 Automotive Advance Level Specialist, National Institute for Automotive Service Excellence, 2010 - 2015
- Master Automobile Technician, National Institute for Automotive Service Excellence, 1995 - 2015
- A/C Servicing, International Mobile Air Conditioning Assoc., 1995
- Certified Emissions Inspector, Commonwealth of Pennsylvania, 2008 - 2010
- Certified Safety Inspector, Commonwealth of Pennsylvania, 2008 - 2014

Education

Automotive Technology, GPA: 4.0

1994

Fisher Technical Institute, Virginia Beach, Va.

Tactical Aircraft Maintenance Specialist, GPA: 4.0

1990

U.S.A.F. Technical Training Institute, Sheppard A.F.B. Tx./ Tyndall A.F.B., Fl.

H.S., Automotive Technology, GPA: 3.0

1989

Edgewood R.H.S., Tansboro, N.J.

Military Experience

United States Air Force, Sheppard A.F.B., Tx./Tyndall A.F.B., Fl. /Langley A.F.B., Va.

1990 - 1994

Tactical Aircraft Maintenance Technician

- Served during Operation Desert Shield/Desert Storm
- Promoted to rank of Sergeant during time of service
- Successfully completed over 500 hrs. of training as F-15 Crew Chief

Vocational Training

- Firestone Complete Auto Care Technical Instructor Training, BFRC Instructor Institute. New Castle, De., 2008
- Firestone Technical Instructor Training, Springhouse Education Service. Exton, Pa., 2007
- GM Service Technical College-72 completed courses 2006-2007
- Ignition System Diagnosis, Goodyear Training Institute. Orlando, Fl., 1998
- Automotive Brake Systems Diagnosis and Repair, Goodyear Training Institute. Orlando, Fl., 1997
- Anti-lock Brake Systems, Goodyear Training Institute. Orlando, Fl., 1997
- Fuel Delivery Systems, NAPA Technical Training Program, 1997
- Troubleshooting Automotive Electrical Circuits, Goodyear Training Institute. Charlotte, N.C., 1995

Professional References and Credentials Available Upon Request