

Desktop Systems

Our Windows 7 and Apple OSX deployments from the summer have not gone without their fair share of unexpected or unanticipated challenges once the student body began using the systems; however we have been able to respond to the issues; and identify solutions. The Drafting lab should be completed, of all currently identified issues; and we have begun resolving the issues in the Art and Design lab. The issues have been mostly fairly minor and have not impeded that ability to provide instruction.

We completed the RCI 'café' in Room 105 that is intended to provide an independent study area for our Regional Choice college students.

The BizHub C253 in the Skills Center office was not working after Kubinski was in to resolve a mechanical issue with the copier. We spent a few days trying to isolate the issue from our network/computers before resolving the issue with a hard reset of the copier.

We have worked with Julie Boyd at Indiana University of Pennsylvania to support their teacher certification classes that they provide here on ECTS campus for local technical education instructors. With our advances in technology around campus, some lessons learned last year, and some of IUP's changes; we had to cultivate solutions with our equipment to help ensure their success.

At Bob Craft's request, we have connected his projector in his theory room to his DVD/VCR so that he is able to display this type of content at any time. While the connections for these devices were installed with the projectors, Bob has a permanently mounted TV and DVD/VCR on the other side of the room from where he uses his laptop when connected to the projector. We happily re-ran the wires to accommodate his request.

Network and Server Systems

We implemented an authentication process for 'rogue' device access to the internet in support of our 'café' style network. There were some impacts that were not anticipated. They were simple configuration changes to resolve; but did cause some disruption until they were identified and resolved.

Application Development

e-Desx, our custom online access to our Student Grade System, has been extended to permit Faculty and Staff a faster access to student report cards. We expect this will also ease the burden on the SchoolDESX interface.

Technology Control and Documentation

We have completed a few ISO Corrective Actions that pertained to the control processes in technology. There is interest at the State level to have more explicitly defined processes for managing account and remote access to our student records and information. These are reasonable requests; and in practice were already in place; however from a documentation perspective it was not as thorough previously.