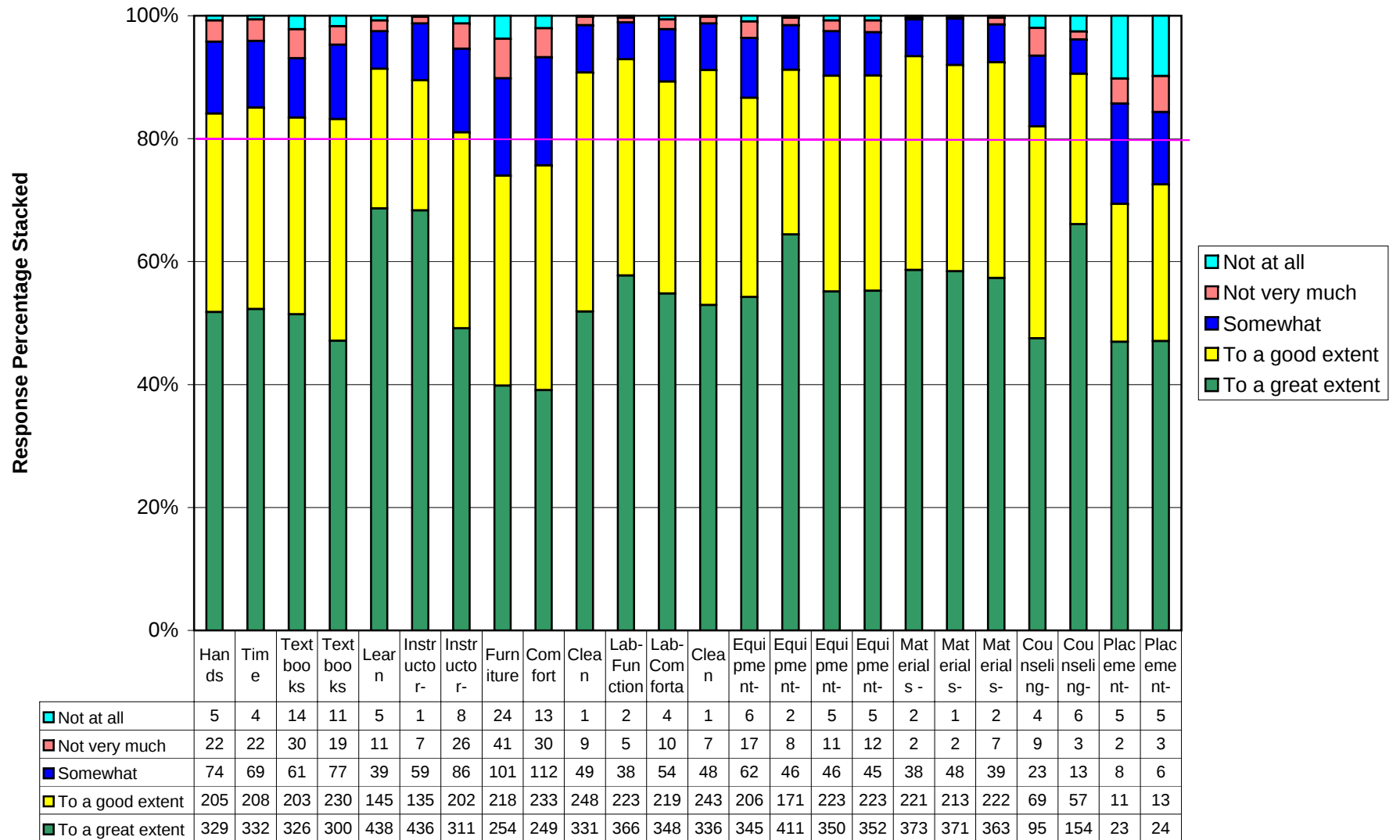
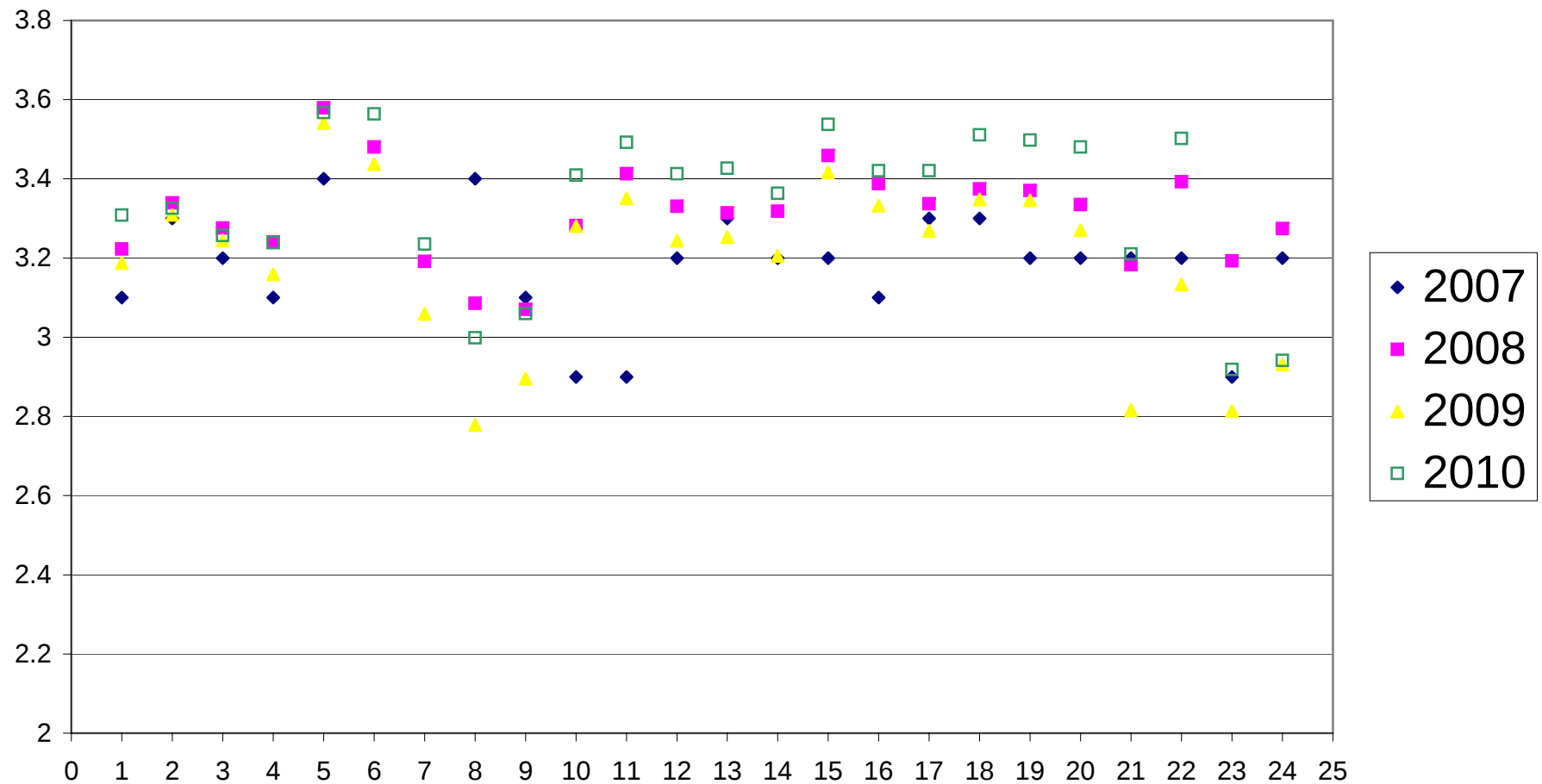


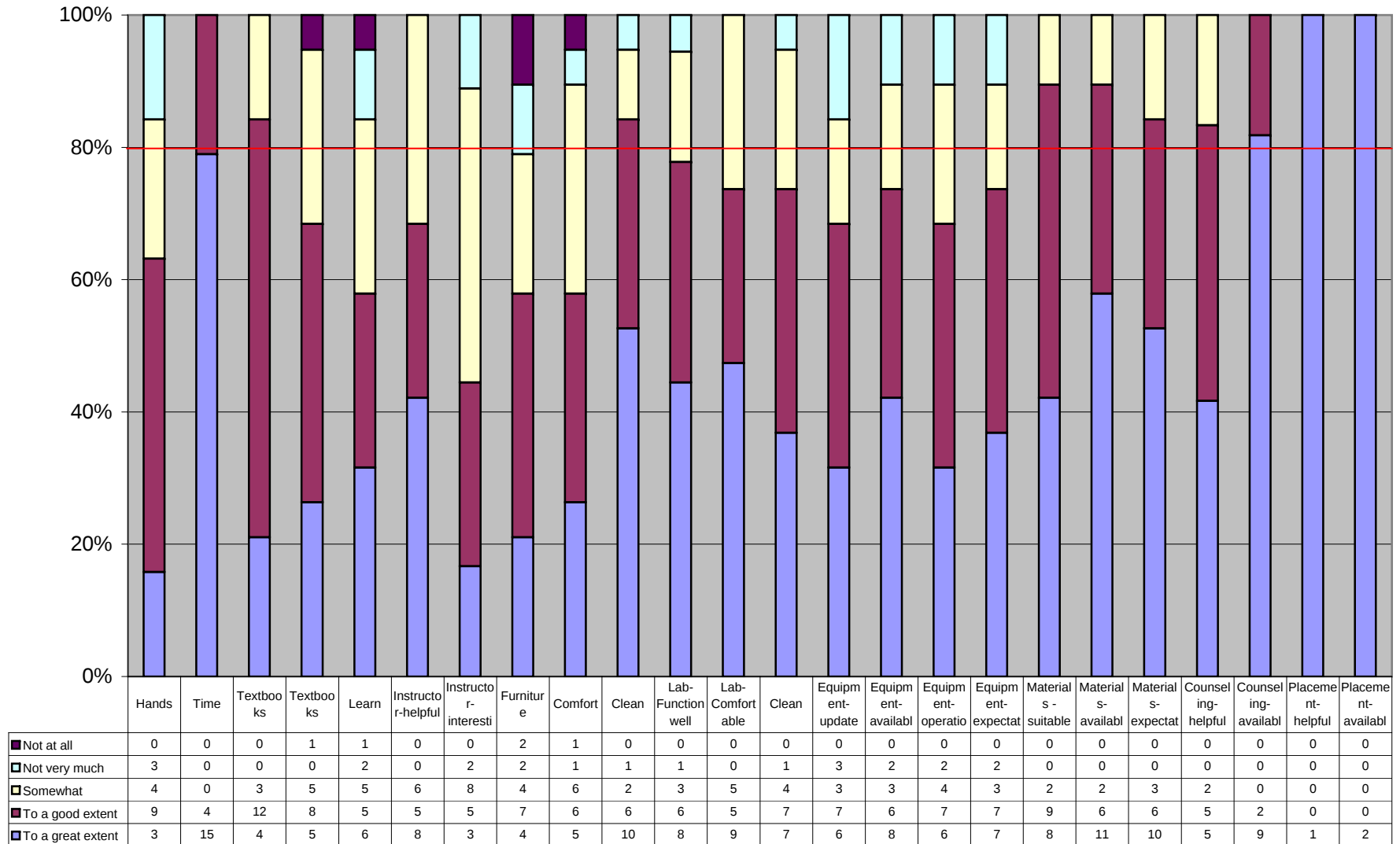
## Customer Satisfaction 2010



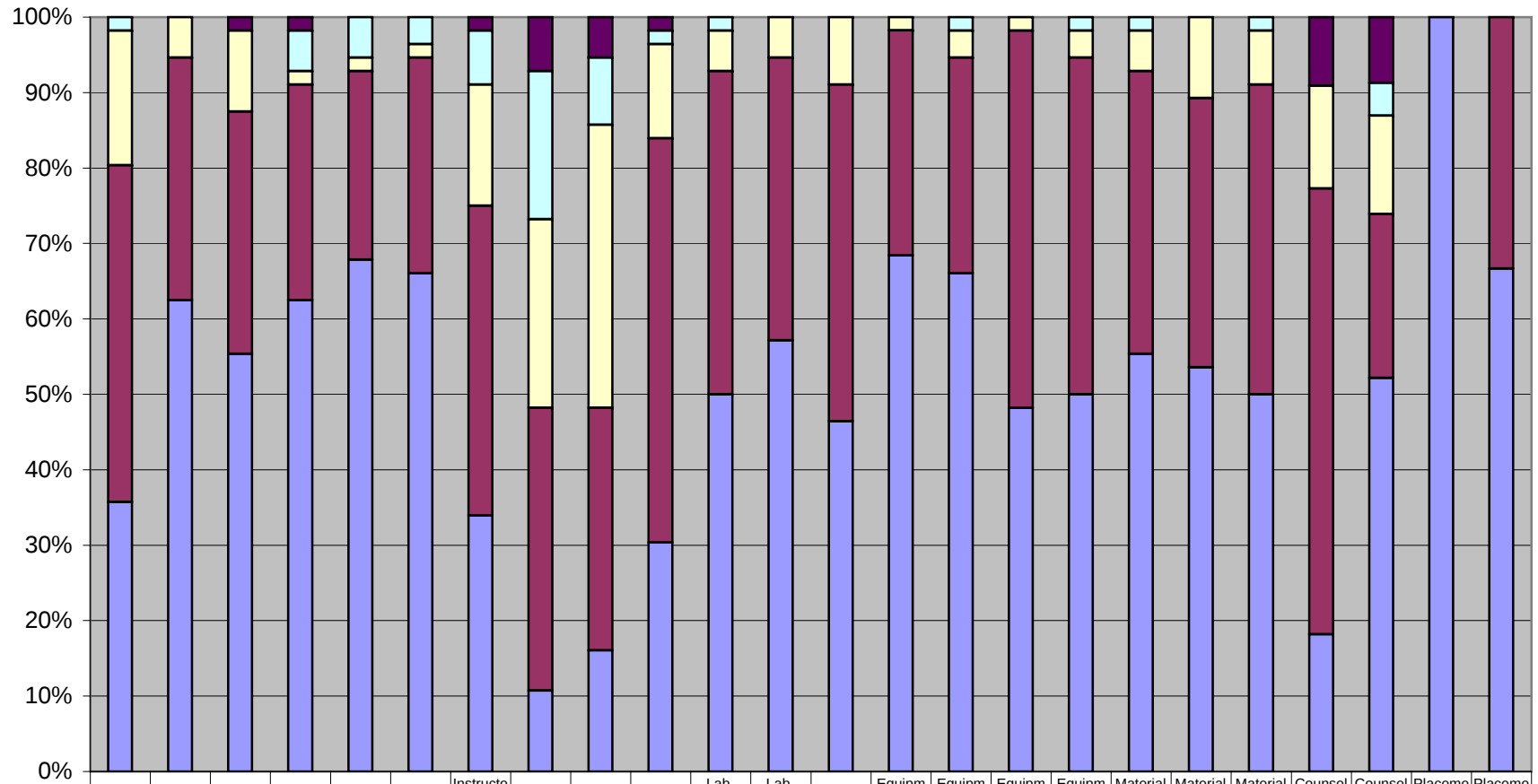
# Erie County Technical School Customer Satisfaction 07, 08, 09, 10 Campus Averages



## ABR 2010 Student Satisfaction

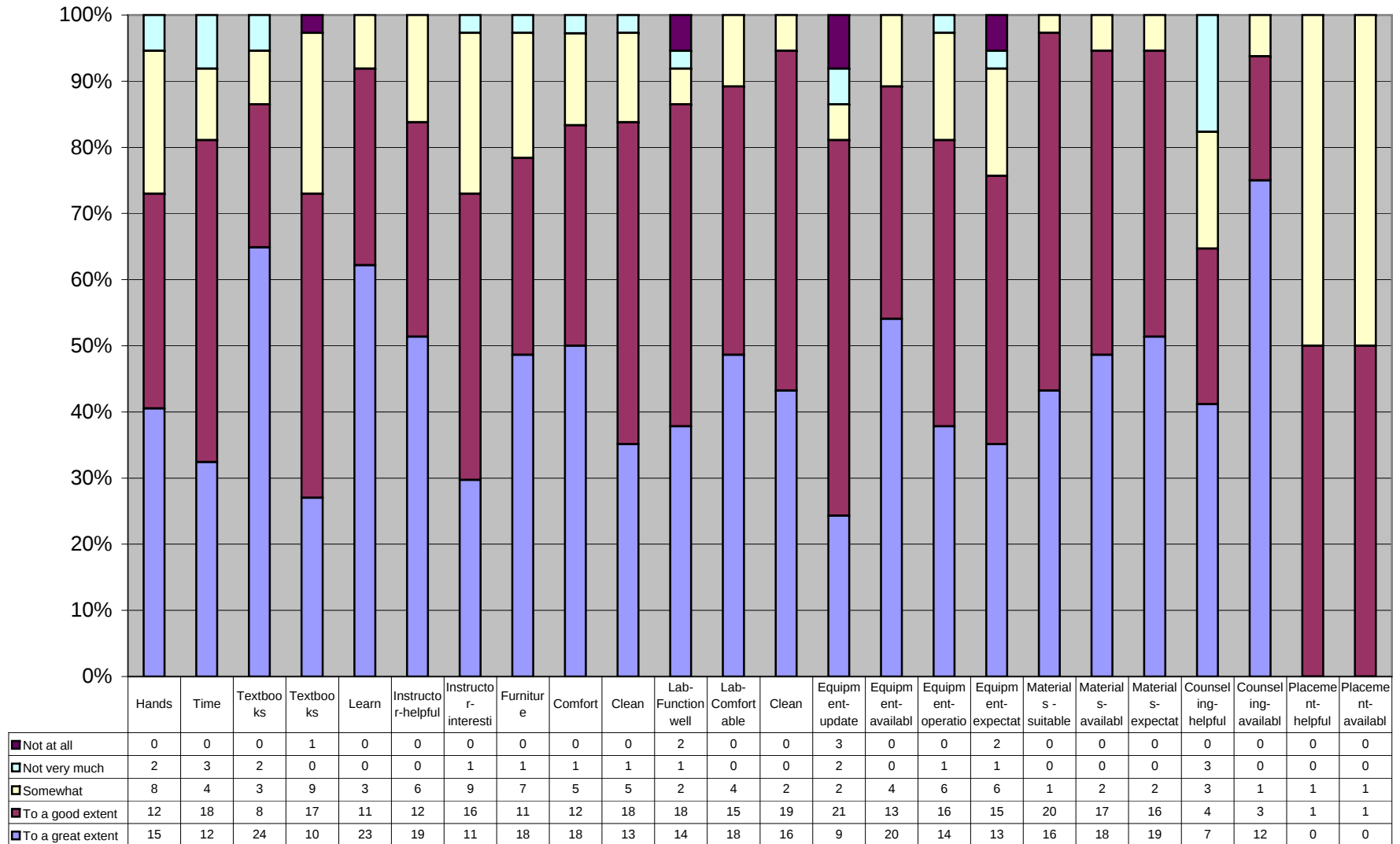


## AUT 2010 Student Satisfaction

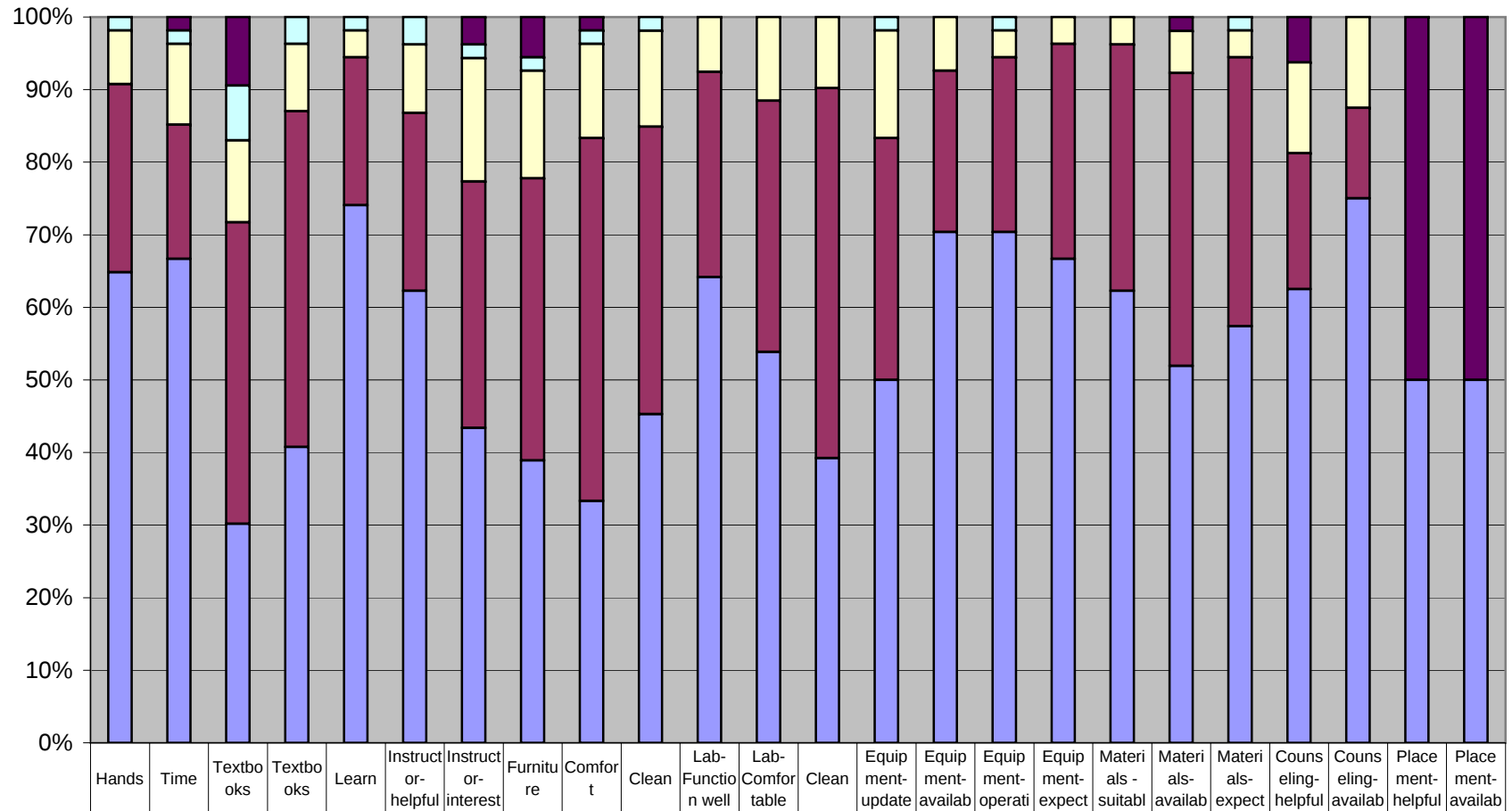


|                     | Hands | Time | Textbooks | Textbooks | Learn | Instructor-helpful | Instructor-interest | Furniture | Comfort | Clean | Lab-Function well | Lab-Comfortable | Clean | Equipment-update | Equipment-availabl | Equipment-operatio | Equipment-expectat | Materials - suitable | Materials - availabl | Materials - expectat | Counseling-helpful | Counseling-availabl | Placement-helpful | Placement-availabl |
|---------------------|-------|------|-----------|-----------|-------|--------------------|---------------------|-----------|---------|-------|-------------------|-----------------|-------|------------------|--------------------|--------------------|--------------------|----------------------|----------------------|----------------------|--------------------|---------------------|-------------------|--------------------|
| ■ Not at all        | 0     | 0    | 1         | 1         | 0     | 0                  | 1                   | 4         | 3       | 1     | 0                 | 0               | 0     | 0                | 0                  | 0                  | 0                  | 0                    | 0                    | 0                    | 2                  | 2                   | 0                 | 0                  |
| ■ Not very much     | 1     | 0    | 0         | 3         | 3     | 2                  | 4                   | 11        | 5       | 1     | 1                 | 0               | 0     | 0                | 1                  | 0                  | 1                  | 1                    | 0                    | 1                    | 0                  | 1                   | 0                 | 0                  |
| ■ Somewhat          | 10    | 3    | 6         | 1         | 1     | 1                  | 9                   | 14        | 21      | 7     | 3                 | 3               | 5     | 1                | 2                  | 1                  | 2                  | 3                    | 6                    | 4                    | 3                  | 3                   | 0                 | 0                  |
| ■ To a good extent  | 25    | 18   | 18        | 16        | 14    | 16                 | 23                  | 21        | 18      | 30    | 24                | 21              | 25    | 17               | 16                 | 28                 | 25                 | 21                   | 20                   | 23                   | 13                 | 5                   | 0                 | 1                  |
| ■ To a great extent | 20    | 35   | 31        | 35        | 38    | 37                 | 19                  | 6         | 9       | 17    | 28                | 32              | 26    | 39               | 37                 | 27                 | 28                 | 31                   | 30                   | 28                   | 4                  | 12                  | 3                 | 2                  |

## ADB 2010 Student Satisfaction

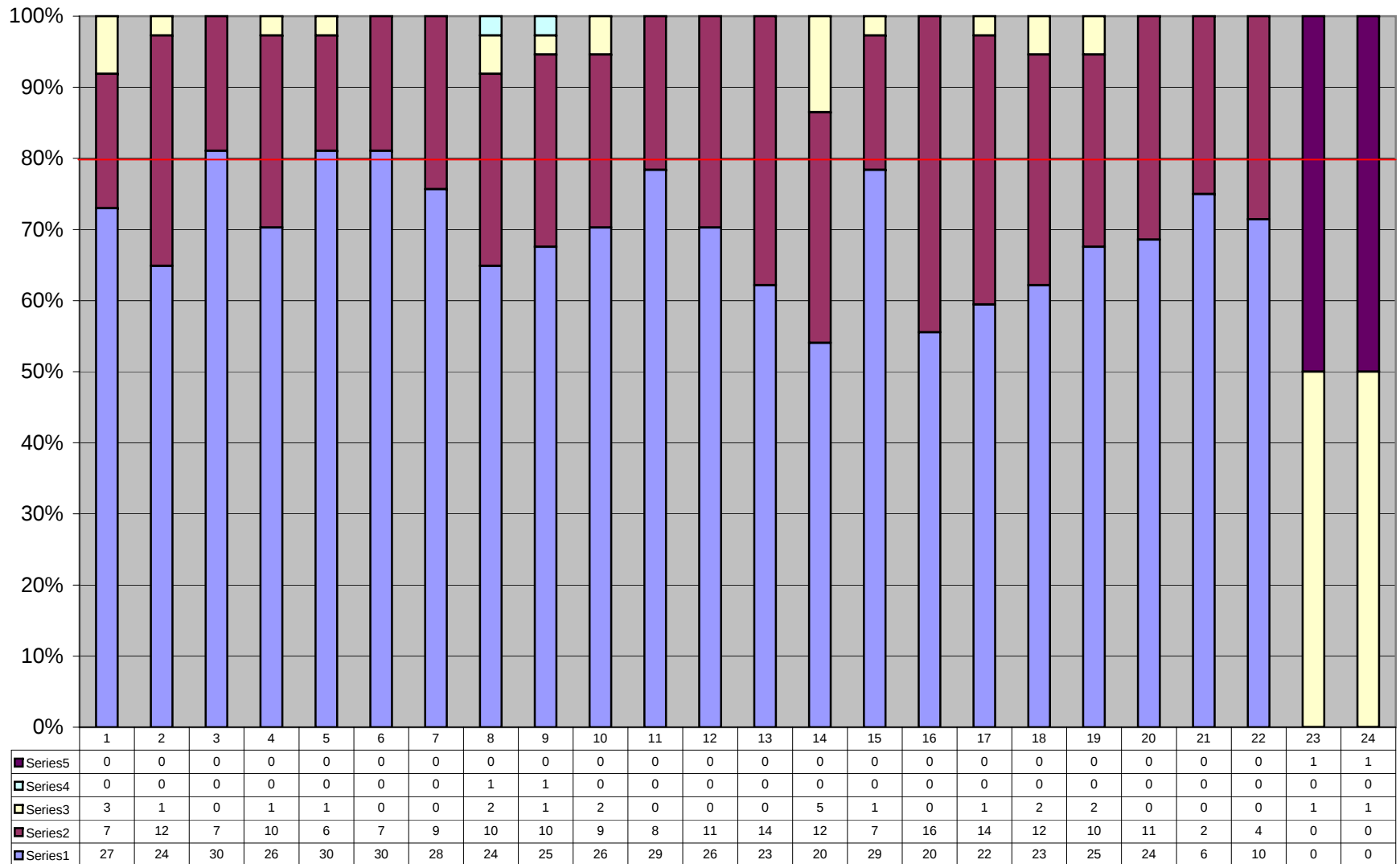


## CNT 2010 Student Satisfaction

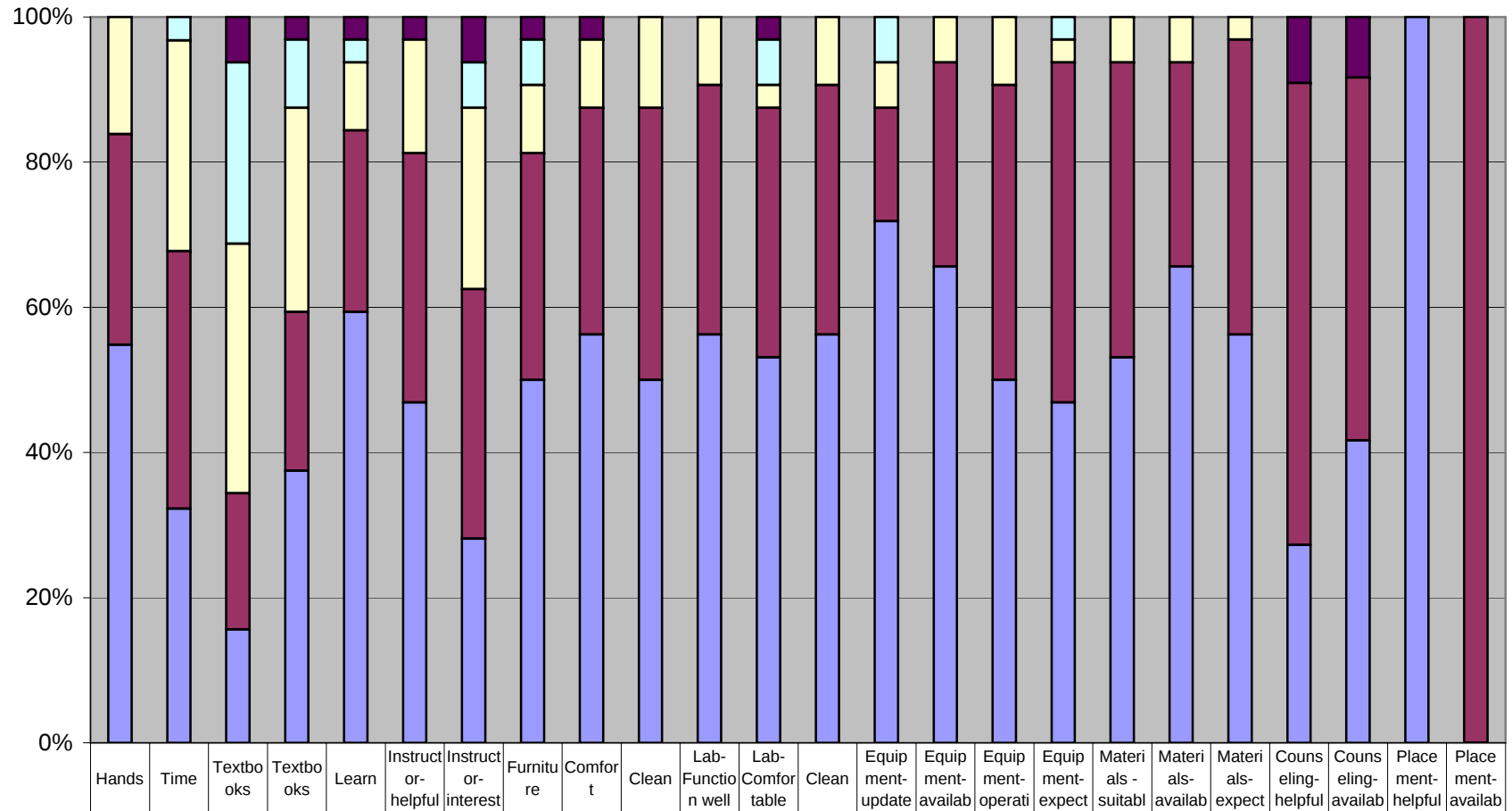


|                   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |   |
|-------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|---|
| Not at all        | 0  | 1  | 5  | 0  | 0  | 0  | 2  | 3  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 1  | 0  | 1  | 0  | 1 | 1 |
| Not very much     | 1  | 1  | 4  | 2  | 1  | 2  | 1  | 1  | 1  | 1  | 0  | 0  | 0  | 1  | 0  | 1  | 0  | 0  | 0  | 1  | 0  | 0  | 0 | 0 |
| Somewhat          | 4  | 6  | 6  | 5  | 2  | 5  | 9  | 8  | 7  | 7  | 4  | 6  | 5  | 8  | 4  | 2  | 2  | 2  | 3  | 2  | 2  | 2  | 0 | 0 |
| To a good extent  | 14 | 10 | 22 | 25 | 11 | 13 | 18 | 21 | 27 | 21 | 15 | 18 | 26 | 18 | 12 | 13 | 16 | 18 | 21 | 20 | 3  | 2  | 0 | 0 |
| To a great extent | 35 | 36 | 16 | 22 | 40 | 33 | 23 | 21 | 18 | 24 | 34 | 28 | 20 | 27 | 38 | 38 | 36 | 33 | 27 | 31 | 10 | 12 | 1 | 1 |

## COS 2010 Student Satisfaction

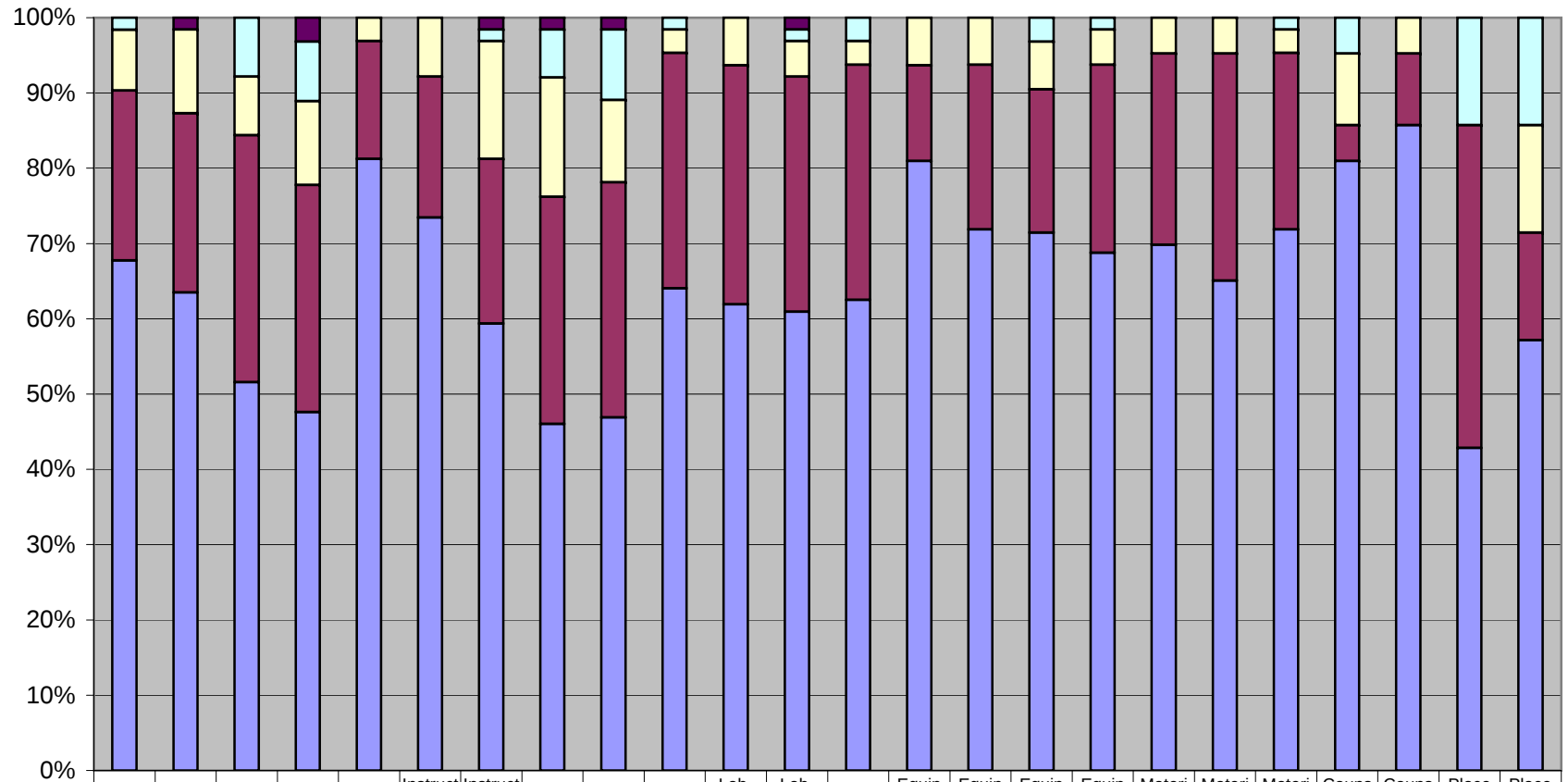


## CIS 2010 Student Satisfaction



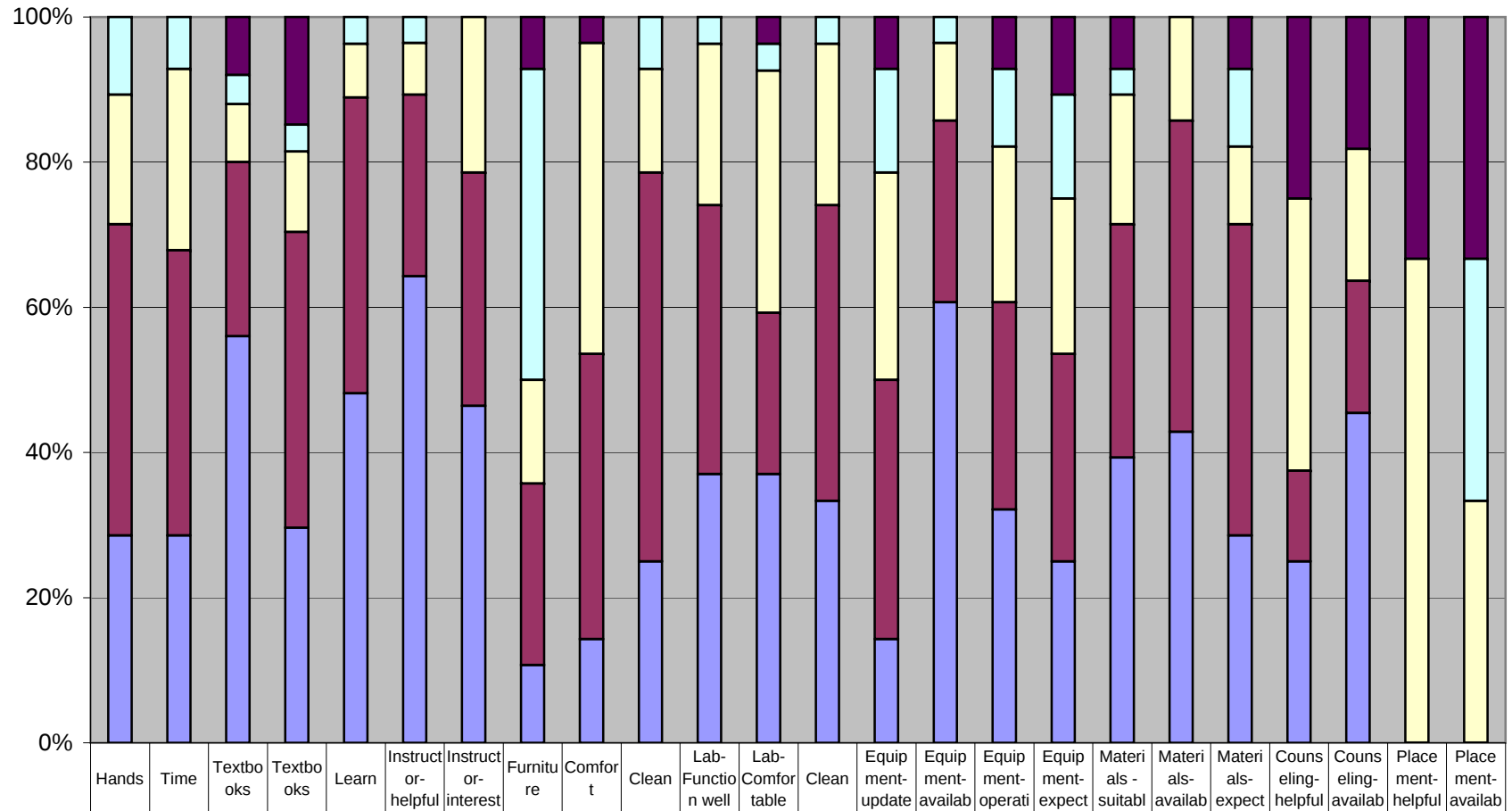
|                     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |   |   |   |
|---------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|---|---|---|
| ■ Not at all        | 0  | 0  | 2  | 1  | 1  | 1  | 2  | 1  | 1  | 0  | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 1 | 1 | 0 | 0 |
| ■ Not very much     | 0  | 1  | 8  | 3  | 1  | 0  | 2  | 2  | 0  | 0  | 0  | 2  | 0  | 2  | 0  | 0  | 1  | 0  | 0  | 0  | 0 | 0 | 0 | 0 |
| ■ Somewhat          | 5  | 9  | 11 | 9  | 3  | 5  | 8  | 3  | 3  | 4  | 3  | 1  | 3  | 2  | 2  | 3  | 1  | 2  | 2  | 1  | 0 | 0 | 0 | 0 |
| ■ To a good extent  | 9  | 11 | 6  | 7  | 8  | 11 | 11 | 10 | 10 | 12 | 11 | 11 | 11 | 5  | 9  | 13 | 15 | 13 | 9  | 13 | 7 | 6 | 0 | 1 |
| ■ To a great extent | 17 | 10 | 5  | 12 | 19 | 15 | 9  | 16 | 18 | 16 | 18 | 17 | 18 | 23 | 21 | 16 | 15 | 17 | 21 | 18 | 3 | 5 | 1 | 0 |

## CUA 2010 Student Satisfaction



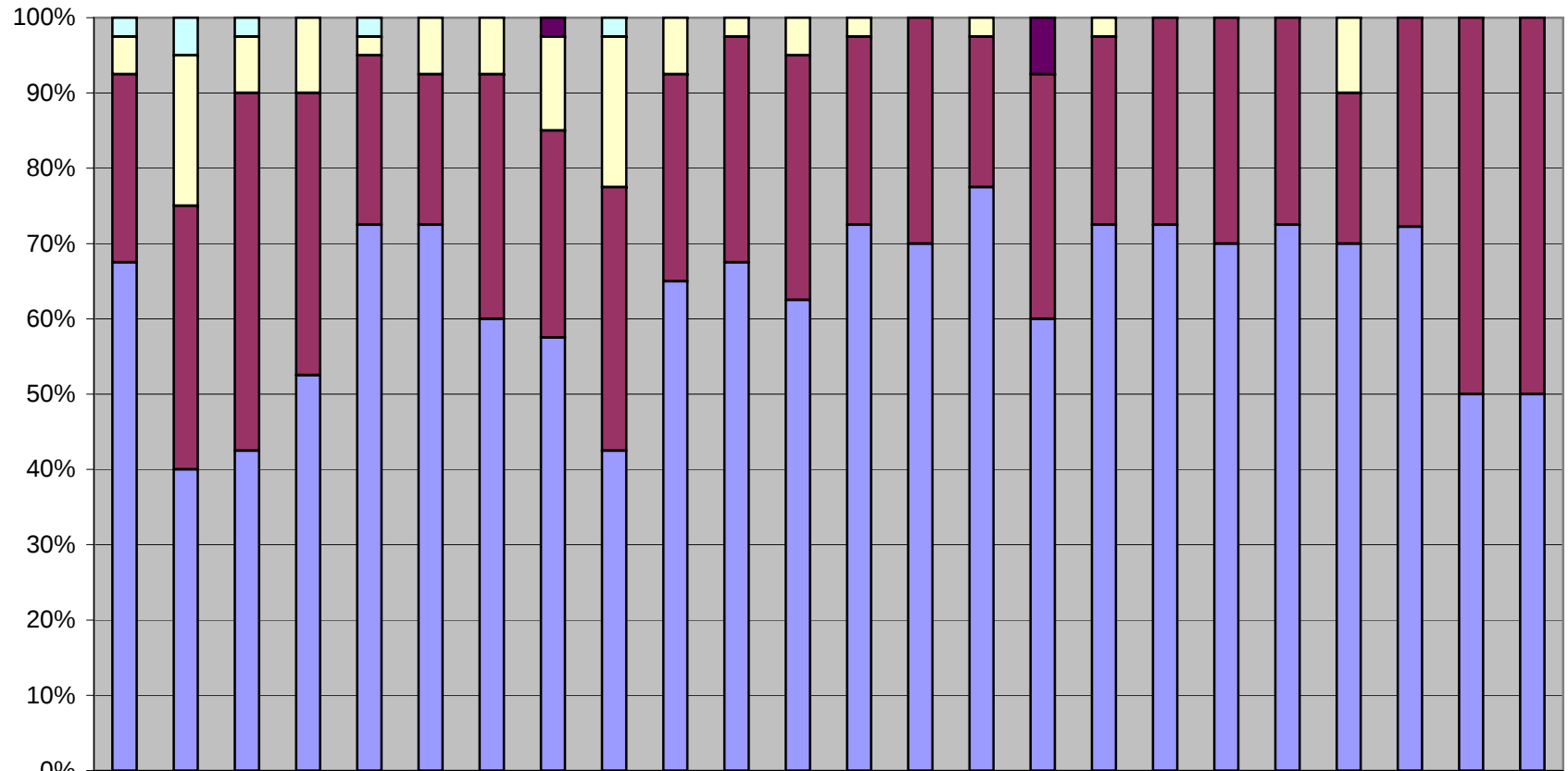
|                     | Hands | Time | Textbo<br>oks | Textbo<br>oks | Learn | Instruct<br>or-<br>helpful | Instruct<br>or-<br>interest | Furnitu<br>re | Comfor<br>t | Clean | Lab-<br>Functio<br>n well | Lab-<br>Comfor<br>table | Clean | Equip<br>ment-<br>update | Equip<br>ment-<br>availab | Equip<br>ment-<br>operati | Equip<br>ment-<br>expect | Materi<br>als -<br>suitabl | Materi<br>als-<br>availab | Materi<br>als-<br>expect | Couns<br>eling-<br>helpful | Couns<br>eling-<br>availab | Place<br>ment-<br>helpful | Place<br>ment-<br>availab |
|---------------------|-------|------|---------------|---------------|-------|----------------------------|-----------------------------|---------------|-------------|-------|---------------------------|-------------------------|-------|--------------------------|---------------------------|---------------------------|--------------------------|----------------------------|---------------------------|--------------------------|----------------------------|----------------------------|---------------------------|---------------------------|
| ■ Not at all        | 0     | 1    | 0             | 2             | 0     | 0                          | 1                           | 1             | 1           | 0     | 0                         | 1                       | 0     | 0                        | 0                         | 0                         | 0                        | 0                          | 0                         | 0                        | 0                          | 0                          | 0                         | 0                         |
| ■ Not very much     | 1     | 0    | 5             | 5             | 0     | 0                          | 1                           | 4             | 6           | 1     | 0                         | 1                       | 2     | 0                        | 0                         | 2                         | 1                        | 0                          | 0                         | 1                        | 1                          | 0                          | 1                         | 1                         |
| ■ Somewhat          | 5     | 7    | 5             | 7             | 2     | 5                          | 10                          | 10            | 7           | 2     | 4                         | 3                       | 2     | 4                        | 4                         | 4                         | 3                        | 3                          | 3                         | 2                        | 2                          | 1                          | 0                         | 1                         |
| ■ To a good extent  | 14    | 15   | 21            | 19            | 10    | 12                         | 14                          | 19            | 20          | 20    | 20                        | 20                      | 20    | 8                        | 14                        | 12                        | 16                       | 16                         | 19                        | 15                       | 1                          | 2                          | 3                         | 1                         |
| ■ To a great extent | 42    | 40   | 33            | 30            | 52    | 47                         | 38                          | 29            | 30          | 41    | 39                        | 39                      | 40    | 51                       | 46                        | 45                        | 44                       | 44                         | 41                        | 46                       | 17                         | 18                         | 3                         | 4                         |

## DDE 2010 Student Satisfaction



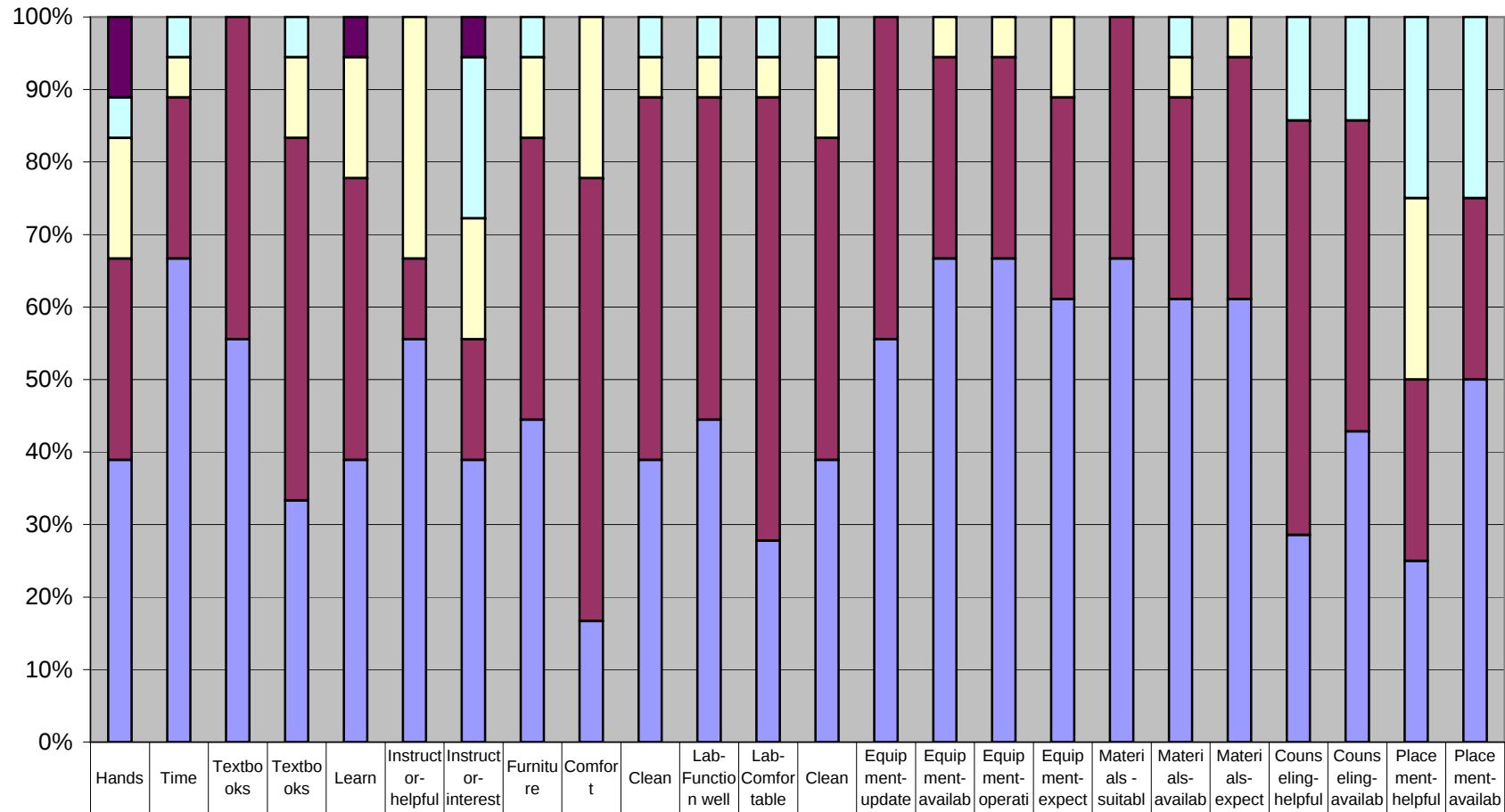
|                   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |   |    |    |    |   |   |   |   |
|-------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|---|----|----|----|---|---|---|---|
| Not at all        | 0  | 0  | 2  | 4  | 0  | 0  | 0  | 2  | 1  | 0  | 0  | 1  | 0  | 2  | 0  | 2 | 3 | 2  | 0  | 2  | 2 | 2 | 1 | 1 |
| Not very much     | 3  | 2  | 1  | 1  | 1  | 1  | 0  | 12 | 0  | 2  | 1  | 1  | 1  | 4  | 1  | 3 | 4 | 1  | 0  | 3  | 0 | 0 | 0 | 1 |
| Somewhat          | 5  | 7  | 2  | 3  | 2  | 2  | 6  | 4  | 12 | 4  | 6  | 9  | 6  | 8  | 3  | 6 | 6 | 5  | 4  | 3  | 3 | 2 | 2 | 1 |
| To a good extent  | 12 | 11 | 6  | 11 | 11 | 7  | 9  | 7  | 11 | 15 | 10 | 6  | 11 | 10 | 7  | 8 | 8 | 9  | 12 | 12 | 1 | 2 | 0 | 0 |
| To a great extent | 8  | 8  | 14 | 8  | 13 | 18 | 13 | 3  | 4  | 7  | 10 | 10 | 9  | 4  | 17 | 9 | 7 | 11 | 12 | 8  | 2 | 5 | 0 | 0 |

## ECE 2010 Customer Satisfaction



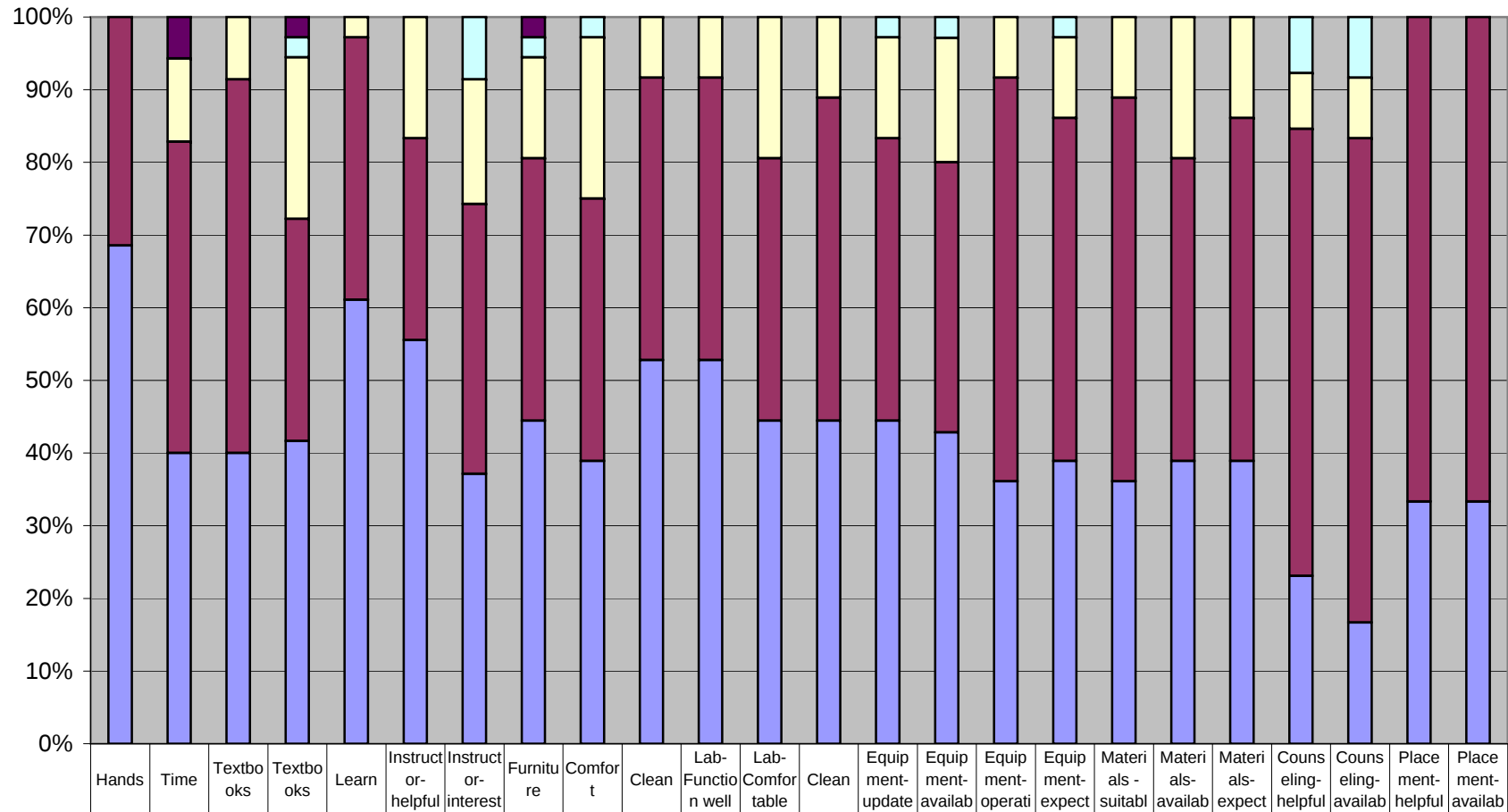
|                     | Hands | Time | Textbo<br>oks | Textbo<br>oks | Learn | Instruct<br>or-<br>helpful | Instruct<br>or-<br>interest | Furnitu<br>re | Comfor<br>t | Clean | Lab-<br>Functio<br>n well | Lab-<br>Comfor<br>table | Clean | Equip<br>ment-<br>update | Equip<br>ment-<br>availab | Equip<br>ment-<br>operati | Equip<br>ment-<br>expect | Materi<br>als -<br>suitabl | Materi<br>als-<br>availab | Materi<br>als-<br>expect | Couns<br>eling-<br>helpful | Couns<br>eling-<br>availab | Place<br>ment-<br>helpful | Place<br>ment-<br>availab |
|---------------------|-------|------|---------------|---------------|-------|----------------------------|-----------------------------|---------------|-------------|-------|---------------------------|-------------------------|-------|--------------------------|---------------------------|---------------------------|--------------------------|----------------------------|---------------------------|--------------------------|----------------------------|----------------------------|---------------------------|---------------------------|
| ■ Not at all        | 0     |      | 0             | 0             | 0     | 0                          | 0                           | 1             | 0           | 0     | 0                         | 0                       | 0     | 0                        | 0                         | 3                         | 0                        | 0                          | 0                         | 0                        | 0                          | 0                          | 0                         | 0                         |
| ■ Not very much     | 1     | 2    | 1             | 0             | 1     | 0                          | 0                           | 0             | 1           | 0     | 0                         | 0                       | 0     | 0                        | 0                         | 0                         | 0                        | 0                          | 0                         | 0                        | 0                          | 0                          | 0                         | 0                         |
| ■ Somewhat          | 2     | 8    | 3             | 4             | 1     | 3                          | 3                           | 5             | 8           | 3     | 1                         | 2                       | 1     | 0                        | 1                         | 0                         | 1                        | 0                          | 0                         | 0                        | 1                          | 0                          | 0                         | 0                         |
| ■ To a good extent  | 10    | 14   | 19            | 15            | 9     | 8                          | 13                          | 11            | 14          | 11    | 12                        | 13                      | 10    | 12                       | 8                         | 13                        | 10                       | 11                         | 12                        | 11                       | 2                          | 5                          | 1                         | 1                         |
| ■ To a great extent | 27    | 16   | 17            | 21            | 29    | 29                         | 24                          | 23            | 17          | 26    | 27                        | 25                      | 29    | 28                       | 31                        | 24                        | 29                       | 29                         | 28                        | 29                       | 7                          | 13                         | 1                         | 1                         |

## ELC 2010 Student Satisfaction



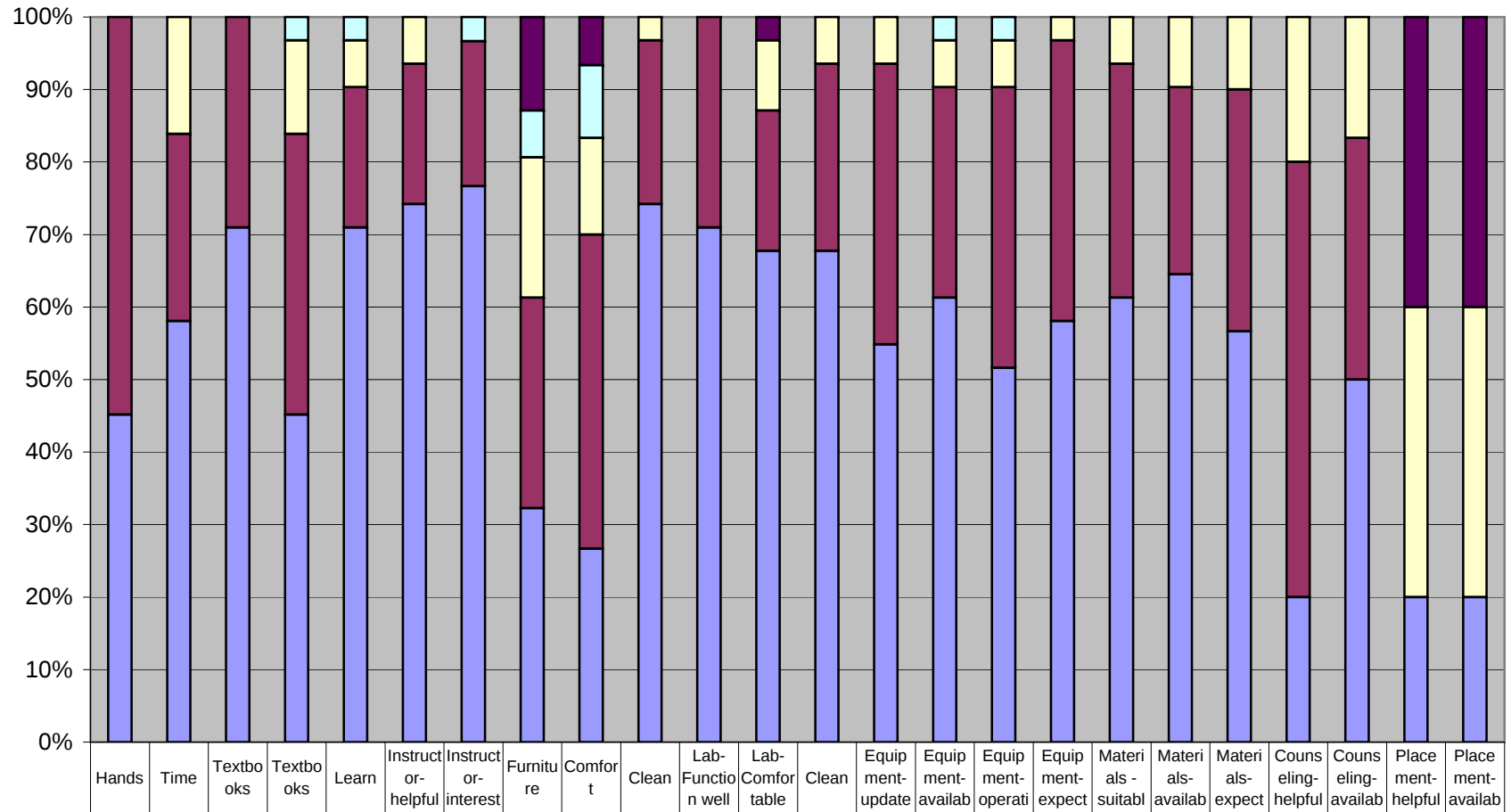
|                   | Hands | Time | Textbooks | Textbooks | Learn | Instruct or helpful | Instruct or interest | Furniture | Comfort | Clean | Lab-Function well | Lab-Comfortable | Clean | Equipment-update | Equipment-availab | Equipment-operati | Equipment-expect | Materials - suitabl | Materials-availab | Materials-expect | Counseling-helpful | Counseling-availab | Placement-helpful | Placement-availab |
|-------------------|-------|------|-----------|-----------|-------|---------------------|----------------------|-----------|---------|-------|-------------------|-----------------|-------|------------------|-------------------|-------------------|------------------|---------------------|-------------------|------------------|--------------------|--------------------|-------------------|-------------------|
| Not at all        | 2     | 0    | 0         | 0         | 1     | 0                   | 1                    | 0         | 0       | 0     | 0                 | 0               | 0     | 0                | 0                 | 0                 | 0                | 0                   | 0                 | 0                | 0                  | 0                  | 0                 | 0                 |
| Not very much     | 1     | 1    | 0         | 1         | 0     | 0                   | 4                    | 1         | 0       | 1     | 1                 | 1               | 1     | 0                | 0                 | 0                 | 0                | 0                   | 1                 | 0                | 1                  | 1                  | 1                 | 1                 |
| Somewhat          | 3     | 1    | 0         | 2         | 3     | 6                   | 3                    | 2         | 4       | 1     | 1                 | 1               | 2     | 0                | 1                 | 1                 | 2                | 0                   | 1                 | 1                | 0                  | 0                  | 1                 | 0                 |
| To a good extent  | 5     | 4    | 8         | 9         | 7     | 2                   | 3                    | 7         | 11      | 9     | 8                 | 11              | 8     | 8                | 5                 | 5                 | 5                | 6                   | 5                 | 6                | 4                  | 3                  | 1                 | 1                 |
| To a great extent | 7     | 12   | 10        | 6         | 7     | 10                  | 7                    | 8         | 3       | 7     | 8                 | 5               | 7     | 10               | 12                | 12                | 11               | 12                  | 11                | 11               | 2                  | 3                  | 1                 | 2                 |

## ELE 2010 Customer Satisfaction



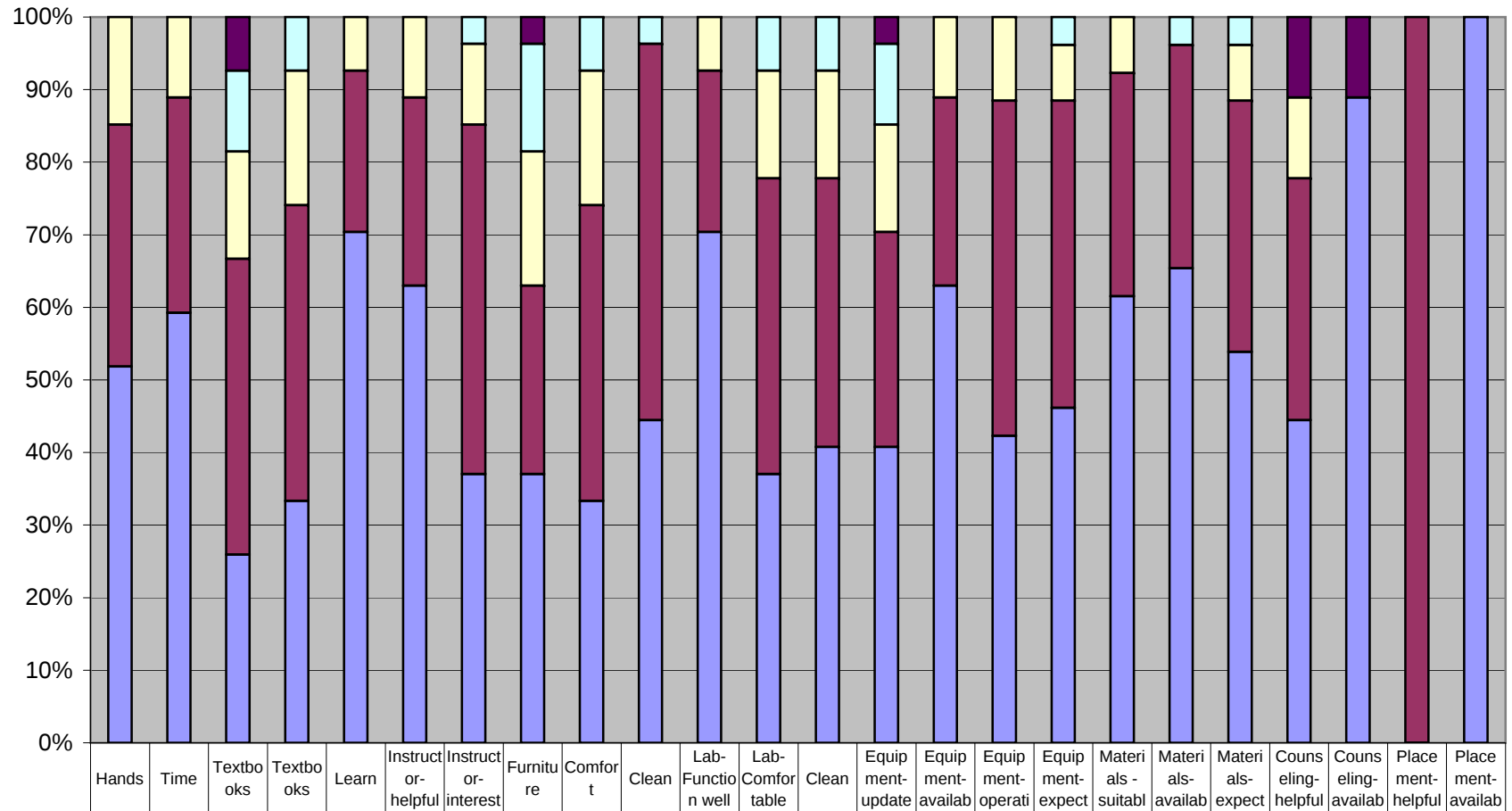
|                   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |   |   |   |
|-------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|---|---|---|
| Not at all        | 0  | 2  | 0  | 1  | 0  | 0  | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0 | 0 | 0 | 0 |
| Not very much     | 0  | 0  | 0  | 1  | 0  | 0  | 3  | 1  | 1  | 0  | 0  | 0  | 0  | 1  | 1  | 0  | 1  | 0  | 0  | 0  | 1 | 1 | 0 | 0 |
| Somewhat          | 0  | 4  | 3  | 8  | 1  | 6  | 6  | 5  | 8  | 3  | 3  | 7  | 4  | 5  | 6  | 3  | 4  | 4  | 7  | 5  | 1 | 1 | 0 | 0 |
| To a good extent  | 11 | 15 | 18 | 11 | 13 | 10 | 13 | 13 | 13 | 14 | 14 | 13 | 16 | 14 | 13 | 20 | 17 | 19 | 15 | 17 | 8 | 8 | 2 | 2 |
| To a great extent | 24 | 14 | 14 | 15 | 22 | 20 | 13 | 16 | 14 | 19 | 19 | 16 | 16 | 16 | 15 | 13 | 14 | 13 | 14 | 14 | 3 | 2 | 1 | 1 |

## FMT 2010 Student Satisfaction



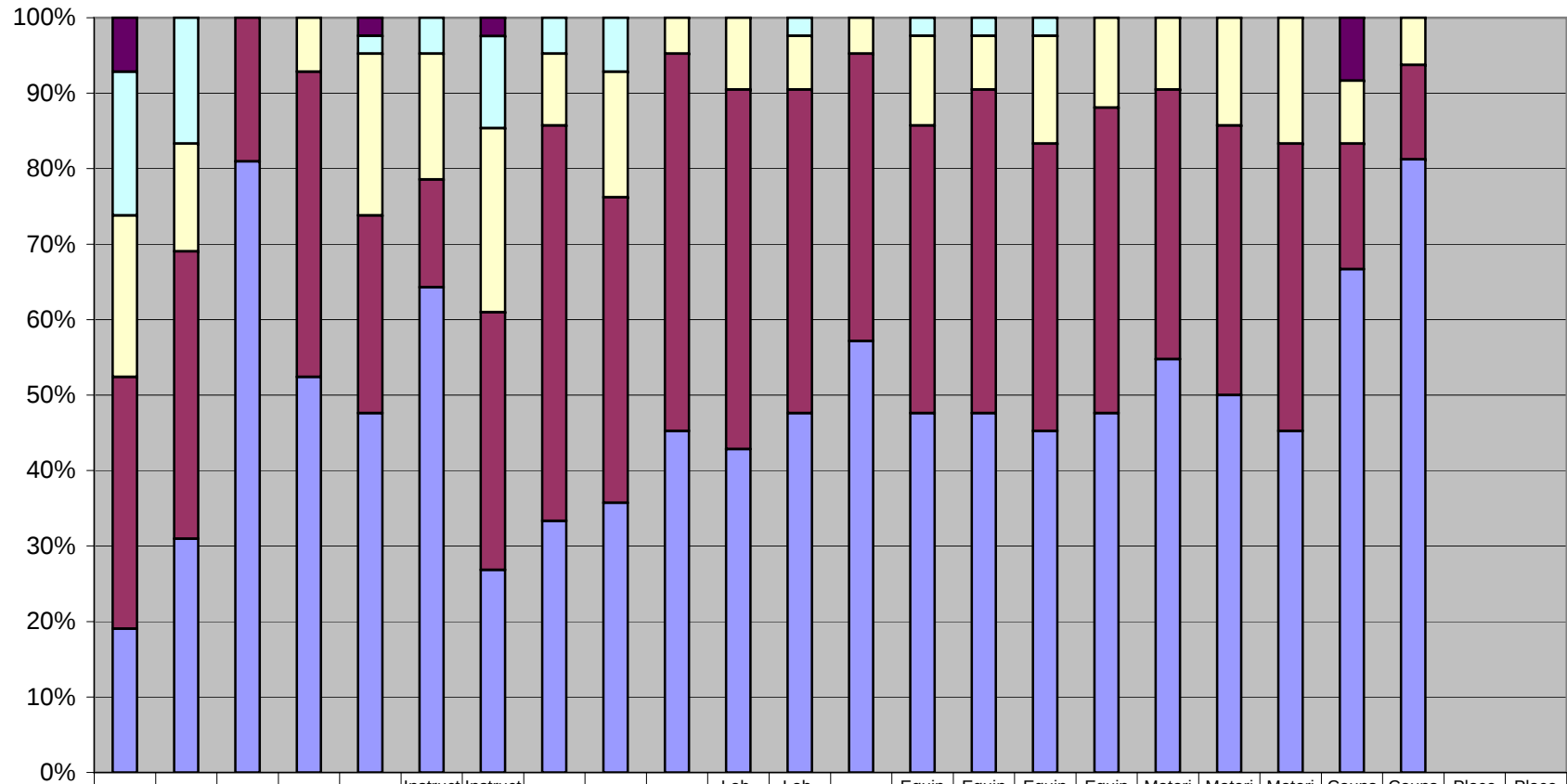
|                   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |   |   |   |
|-------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|---|---|---|
| Not at all        | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 4  | 2  | 0  | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0 | 0 | 2 | 2 |
| Not very much     | 0  | 0  | 0  | 1  | 1  | 0  | 1  | 2  | 3  | 0  | 0  | 0  | 0  | 0  | 1  | 1  | 0  | 0  | 0  | 0  | 0 | 0 | 0 | 0 |
| Somewhat          | 0  | 5  | 0  | 4  | 2  | 2  | 0  | 6  | 4  | 1  | 0  | 3  | 2  | 2  | 2  | 2  | 1  | 2  | 3  | 3  | 1 | 1 | 2 | 2 |
| To a good extent  | 17 | 8  | 9  | 12 | 6  | 6  | 6  | 9  | 13 | 7  | 9  | 6  | 8  | 12 | 9  | 12 | 12 | 10 | 8  | 10 | 3 | 2 | 0 | 0 |
| To a great extent | 14 | 18 | 22 | 14 | 22 | 23 | 23 | 10 | 8  | 23 | 22 | 21 | 21 | 17 | 19 | 16 | 18 | 19 | 20 | 17 | 1 | 3 | 1 | 1 |

## GRA 2010 Student Satisfaction



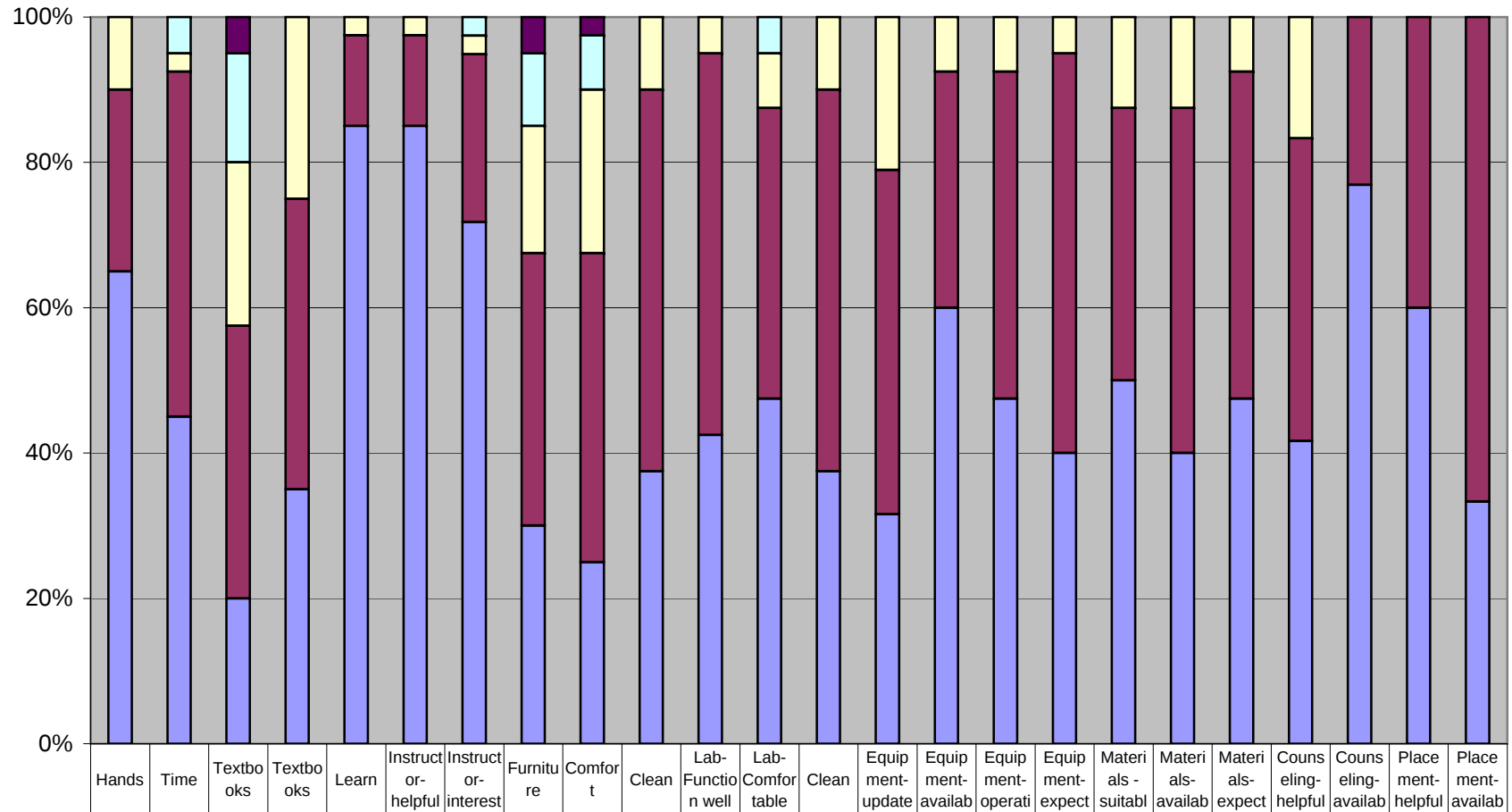
|                     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |   |   |   |
|---------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|---|---|---|
| ■ Not at all        | 0  | 0  | 2  | 0  | 0  | 0  | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 1 | 1 | 0 | 0 |
| ■ Not very much     | 0  | 0  | 3  | 2  | 0  | 0  | 1  | 4  | 2  | 1  | 0  | 2  | 2  | 3  | 0  | 0  | 1  | 0  | 1  | 1  | 0 | 0 | 0 | 0 |
| ■ Somewhat          | 4  | 3  | 4  | 5  | 2  | 3  | 3  | 5  | 5  | 0  | 2  | 4  | 4  | 4  | 3  | 3  | 2  | 2  | 0  | 2  | 1 | 0 | 0 | 0 |
| ■ To a good extent  | 9  | 8  | 11 | 11 | 6  | 7  | 13 | 7  | 11 | 14 | 6  | 11 | 10 | 8  | 7  | 12 | 11 | 8  | 8  | 9  | 3 | 0 | 1 | 0 |
| ■ To a great extent | 14 | 16 | 7  | 9  | 19 | 17 | 10 | 10 | 9  | 12 | 19 | 10 | 11 | 11 | 17 | 11 | 12 | 16 | 17 | 14 | 4 | 8 | 0 | 1 |

## HEA 2010 Student Satisfaction



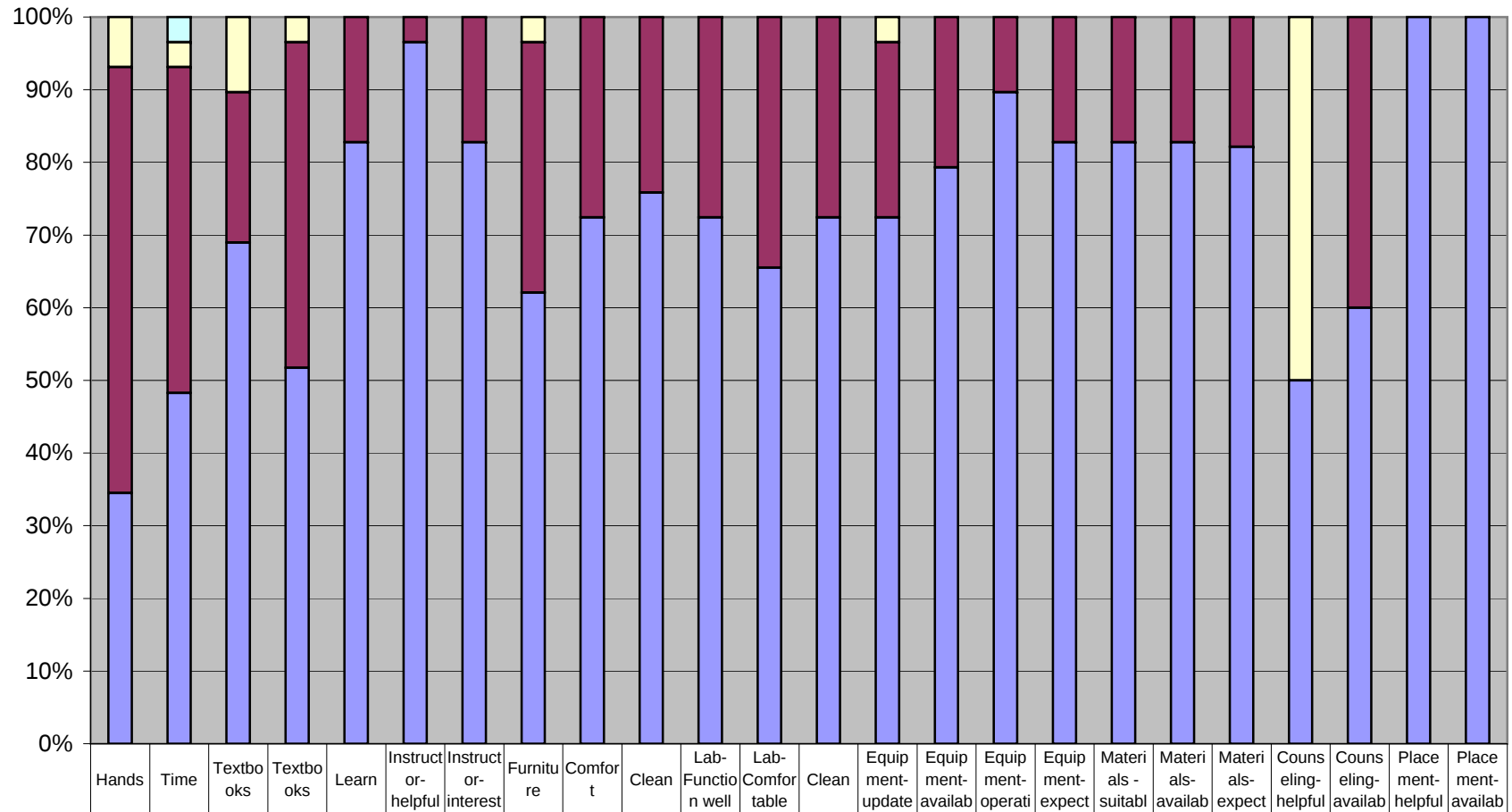
|                     | Hands | Time | Textbo<br>oks | Textbo<br>oks | Learn | Instruct<br>or-<br>helpful | Instruct<br>or-<br>interest | Furnitu<br>re | Comfor<br>t | Clean | Lab-<br>Function<br>well | Lab-<br>Comfor<br>table | Clean | Equip<br>ment-<br>update | Equip<br>ment-<br>availab | Equip<br>ment-<br>operati | Equip<br>ment-<br>expect | Materi<br>als -<br>suitabl | Materi<br>als-<br>availab | Materi<br>als-<br>expect | Couns<br>eling-<br>helpful | Couns<br>eling-<br>availab | Place<br>ment-<br>helpful | Place<br>ment-<br>availab |
|---------------------|-------|------|---------------|---------------|-------|----------------------------|-----------------------------|---------------|-------------|-------|--------------------------|-------------------------|-------|--------------------------|---------------------------|---------------------------|--------------------------|----------------------------|---------------------------|--------------------------|----------------------------|----------------------------|---------------------------|---------------------------|
| ■ Not at all        | 3     | 0    | 0             | 0             | 1     | 0                          | 1                           | 0             | 0           | 0     | 0                        | 0                       | 0     | 0                        | 0                         | 0                         | 0                        | 0                          | 0                         | 0                        | 1                          | 0                          | 0                         | 0                         |
| ■ Not very much     | 8     | 7    | 0             | 0             | 1     | 2                          | 5                           | 2             | 3           | 0     | 0                        | 1                       | 0     | 1                        | 1                         | 1                         | 0                        | 0                          | 0                         | 0                        | 0                          | 0                          | 0                         | 0                         |
| ■ Somewhat          | 9     | 6    | 0             | 3             | 9     | 7                          | 10                          | 4             | 7           | 2     | 4                        | 3                       | 2     | 5                        | 3                         | 6                         | 5                        | 4                          | 6                         | 7                        | 1                          | 1                          | 0                         | 0                         |
| ■ To a good extent  | 14    | 16   | 8             | 17            | 11    | 6                          | 14                          | 22            | 17          | 21    | 20                       | 18                      | 16    | 16                       | 18                        | 16                        | 17                       | 15                         | 15                        | 16                       | 2                          | 2                          | 0                         | 0                         |
| ■ To a great extent | 8     | 13   | 34            | 22            | 20    | 27                         | 11                          | 14            | 15          | 19    | 18                       | 20                      | 24    | 20                       | 20                        | 19                        | 20                       | 23                         | 21                        | 19                       | 8                          | 13                         | 0                         | 0                         |

## MTF 2010 Customer Satisfaction



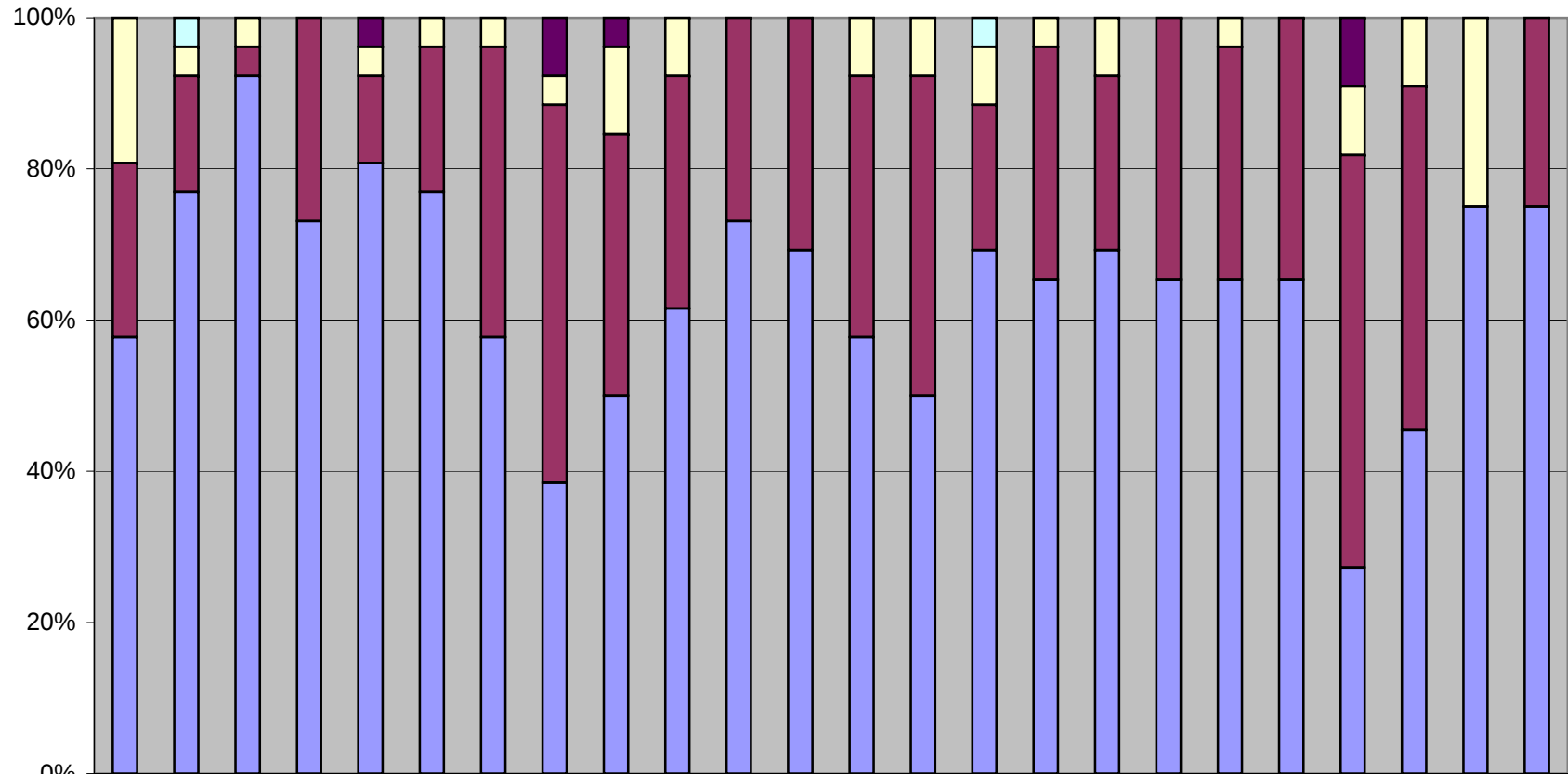
|                   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |    |   |
|-------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|----|---|
| Not at all        | 0  | 0  | 2  | 0  | 0  | 0  | 0  | 2  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0 | 0  | 0 |
| Not very much     | 0  | 2  | 6  | 0  | 0  | 0  | 1  | 4  | 3  | 0  | 0  | 2  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0 | 0  | 0 |
| Somewhat          | 4  | 1  | 9  | 10 | 1  | 1  | 1  | 7  | 9  | 4  | 2  | 3  | 4  | 8  | 3  | 3  | 2  | 5  | 5  | 3  | 2 | 0  | 0 |
| To a good extent  | 10 | 19 | 15 | 16 | 5  | 5  | 9  | 15 | 17 | 21 | 21 | 16 | 21 | 18 | 13 | 18 | 22 | 15 | 19 | 18 | 5 | 3  | 2 |
| To a great extent | 26 | 18 | 8  | 14 | 34 | 34 | 28 | 12 | 10 | 15 | 17 | 19 | 15 | 12 | 24 | 19 | 16 | 20 | 16 | 19 | 5 | 10 | 3 |

## NWT 20010 Student Satisfaction



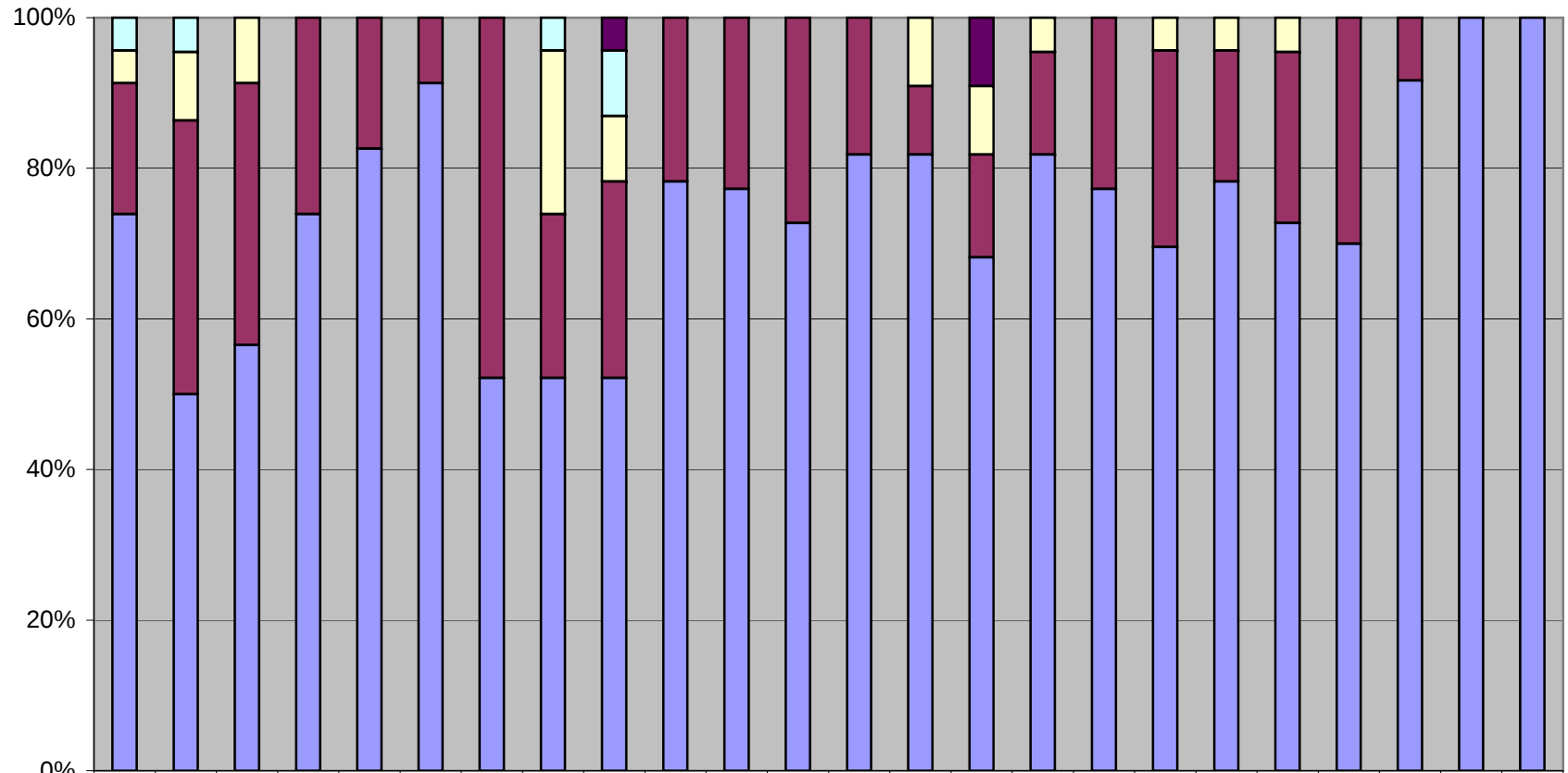
|                   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |   |   |   |
|-------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|---|---|---|
| Not at all        | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0 | 0 | 0 |   |
| Not very much     | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0 | 0 | 0 |   |
| Somewhat          | 2  | 1  | 3  | 1  | 0  | 0  | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 1 | 0 | 0 | 0 |
| To a good extent  | 17 | 13 | 6  | 13 | 5  | 1  | 5  | 10 | 8  | 7  | 8  | 10 | 8  | 7  | 6  | 3  | 5  | 5  | 5  | 5  | 0 | 2 | 0 | 0 |
| To a great extent | 10 | 14 | 20 | 15 | 24 | 28 | 24 | 18 | 21 | 22 | 21 | 19 | 21 | 21 | 23 | 26 | 24 | 24 | 24 | 23 | 1 | 3 | 2 | 2 |

## TDI 2010 Student Satisfaction



|                     | Hands | Time | Textbo<br>oks | Textbo<br>oks | Learn | Instruct<br>or-<br>helpful | Instruct<br>or-<br>interest | Furnitu<br>re | Comfor<br>t | Clean | Lab-<br>Functio<br>n well | Lab-<br>Comfor<br>table | Clean | Equip<br>ment-<br>update | Equip<br>ment-<br>availab | Equip<br>ment-<br>operati | Equip<br>ment-<br>expect | Materi<br>als -<br>suitabl | Materi<br>als-<br>availab | Materi<br>als-<br>expect | Couns<br>eling-<br>helpful | Couns<br>eling-<br>availab | Place<br>ment-<br>helpful | Place<br>ment-<br>availab |
|---------------------|-------|------|---------------|---------------|-------|----------------------------|-----------------------------|---------------|-------------|-------|---------------------------|-------------------------|-------|--------------------------|---------------------------|---------------------------|--------------------------|----------------------------|---------------------------|--------------------------|----------------------------|----------------------------|---------------------------|---------------------------|
| ■ Not at all        | 0     | 0    | 0             | 0             | 1     | 0                          | 0                           | 2             | 1           | 0     | 0                         | 0                       | 0     | 0                        | 0                         | 0                         | 0                        | 0                          | 0                         | 0                        | 1                          | 0                          | 0                         | 0                         |
| ■ Not very much     | 0     | 1    | 0             | 0             | 0     | 0                          | 0                           | 0             | 0           | 0     | 0                         | 0                       | 0     | 0                        | 1                         | 0                         | 0                        | 0                          | 0                         | 0                        | 0                          | 0                          | 0                         | 0                         |
| ■ Somewhat          | 5     | 1    | 1             | 0             | 1     | 1                          | 1                           | 1             | 3           | 2     | 0                         | 0                       | 2     | 2                        | 2                         | 1                         | 2                        | 0                          | 1                         | 0                        | 1                          | 1                          | 1                         | 0                         |
| ■ To a good extent  | 6     | 4    | 1             | 7             | 3     | 5                          | 10                          | 13            | 9           | 8     | 7                         | 8                       | 9     | 11                       | 5                         | 8                         | 6                        | 9                          | 8                         | 9                        | 6                          | 5                          | 0                         | 1                         |
| ■ To a great extent | 15    | 20   | 24            | 19            | 21    | 20                         | 15                          | 10            | 13          | 16    | 19                        | 18                      | 15    | 13                       | 18                        | 17                        | 18                       | 17                         | 17                        | 17                       | 3                          | 5                          | 3                         | 3                         |

## THM 2010 Student Satisfaction



|                     | Hands | Time | Textbo<br>oks | Textbo<br>oks | Learn | Instruct<br>or-<br>helpful | Instruct<br>or-<br>interest | Furnitu<br>re | Comfor<br>t | Clean | Lab-<br>Functio<br>n well | Lab-<br>Comfor<br>table | Clean | Equip<br>ment-<br>update | Equip<br>ment-<br>availab | Equip<br>ment-<br>operati | Equip<br>ment-<br>expect | Materi<br>als -<br>suitabl | Materi<br>als-<br>availab | Materi<br>als-<br>expect | Couns<br>eling-<br>helpful | Couns<br>eling-<br>availab | Place<br>ment-<br>helpful | Place<br>ment-<br>availab |
|---------------------|-------|------|---------------|---------------|-------|----------------------------|-----------------------------|---------------|-------------|-------|---------------------------|-------------------------|-------|--------------------------|---------------------------|---------------------------|--------------------------|----------------------------|---------------------------|--------------------------|----------------------------|----------------------------|---------------------------|---------------------------|
| ■ Not at all        | 0     | 0    | 0             | 0             | 0     | 0                          | 0                           | 0             | 1           | 0     | 0                         | 0                       | 0     | 0                        | 2                         | 0                         | 0                        | 0                          | 0                         | 0                        | 0                          | 0                          | 0                         | 0                         |
| ■ Not very much     | 1     | 1    | 0             | 0             | 0     | 0                          | 0                           | 1             | 2           | 0     | 0                         | 0                       | 0     | 0                        | 0                         | 0                         | 0                        | 0                          | 0                         | 0                        | 0                          | 0                          | 0                         | 0                         |
| ■ Somewhat          | 1     | 2    | 2             | 0             | 0     | 0                          | 0                           | 5             | 2           | 0     | 0                         | 0                       | 0     | 2                        | 2                         | 1                         | 0                        | 1                          | 1                         | 1                        | 0                          | 0                          | 0                         | 0                         |
| ■ To a good extent  | 4     | 8    | 8             | 6             | 4     | 2                          | 11                          | 5             | 6           | 5     | 5                         | 6                       | 4     | 2                        | 3                         | 3                         | 5                        | 6                          | 4                         | 5                        | 3                          | 1                          | 0                         | 0                         |
| ■ To a great extent | 17    | 11   | 13            | 17            | 19    | 21                         | 12                          | 12            | 12          | 18    | 17                        | 16                      | 18    | 18                       | 15                        | 18                        | 17                       | 16                         | 18                        | 16                       | 7                          | 11                         | 2                         | 2                         |