

March Technology Board Report

March 20, 2009

Desktop Systems

Worked with Dell Corporation on preliminary pricing for 09-10 technology purchases.

Working on Summer Plans and scheduling for the projects list.

Network Systems

Recently we identified a switch ordered in July was the wrong item inside the box. We had not opened the package until we went to install it in the rack this month. Dell accepted full responsibility and issued the replacement free of charge.

Working with Treese Communications to resolve conference bridge call quality. To date the system has been updated to the latest release, and the problem has been escalated to Avaya Engineers.

Software

Working with SchoolDESX to resolve attendance bug in software. They are implementing the resolution in their next official release, but are unable to provide a firm ETA for that release.

Programming

Working with the helpdesk application to implement new feature requests and resolve bugs as they are identified.

Travel

Attended March monthly RTSG meeting at IU5.