

Technology Department Report

Staff:

Andrew Hough has started, and he is a tremendous asset to the school. He has terrific people skills, and is technically proficient in the basics necessary to provide resolution for many issues independently. We continue to work together daily, to get him up to speed on the uniqueness's of our systems here at ECTS.

Desktops:

The computers that were ordered this summer just arrived and we have begun getting them ready for deployment in their respective areas.

Software:

We worked with a software vendor to provide seamless automation with student account management between SchoolDesx and our computer systems. We have accounts created for all high school, CAEP, and RCI students for the first time.

We have developed our own internal web-based Help Desk application to help simplify and provide easier access for faculty and staff to report their technology needs. It is integrated with e-mail and works well on PDA's as well. We will be working with the Maintenance Department to get them transitioned to this interface in the future, as we continue to develop it and implement additional features.

Server and Network Systems:

Our campus wireless network is now 70% complete. The skills center is complete, as is the entire west side of the high school. During this expansion we were able to identify our lingering issues, and resolve them. We will be deploying the east side in the next month.