

The PA Tourism and Lodging Association would like to share our appreciation to the following Sponsors of the Spirit of Hospitality Awards Reception.

**Platinum**

**Herbert, Rowland, & Grubic, Inc.**

**Gold**

**Hershey Harrisburg Regional Visitors Bureau**

**Silver**

**Vizergy**

**Bronze**

**B.R.P. Entertainment**

**Dauphin County Lodging Association**

**Greater Pittsburgh Hotel Association**

**Mazza Vineyards**

**USA Today**

The PA Tourism & Lodging Association wishes to express its gratitude to the Judges and to the members of PTLA's Human Resources Committee for overseeing the Program.

**Rose Mape**, Special Assistant

Department of Community & Economic Development

**Debbie Debra Trulli-Cassale**, Director of Education

New York State Hospitality & Tourism Association

**Nicholas J Hadgis**, Dean, School of Hospitality Management  
Widener University

**Human Resources Committee**

**Carol Rossi, CHRE**, Harristown Development Corporation

**Sarah Chase**, Crowne Plaza Harrisburg – Hershey

**Rhonda Crust, SPHR**, Shaner Hotel Corporation

**Carol Eicher, SPHR**, Penn State Hospitality Services

**Edward Krow, SPHR, CHCM**, Beard Miller Company

**John Murphy**, CP Recruits

**Jennifer Rashford**, Radisson Penn Harris Hotel & Convention Center

**Kendra Ruhl**, Hershey Entertainment & Resorts

**Marc G. Tarlow, Esq.**, Shumaker Williams P.C.

**Angela L. Thomas, Esq.**, Latsha Davis Yohe & McKenna, P.C.

**Eileen Walker**, Comfort Suites Bethlehem

**Recognizing outstanding performance,  
commitment and achievements in the  
tourism and hospitality industry**

PENNSYLVANIA'S  
**Spirit of  
Hospitality**  
**2008**  
**AWARDS PROGRAM**

**April 28, 2008 ■ 6:00PM**

**Holiday Inn Harrisburg East**

The Pennsylvania Tourism & Lodging Association presents the Spirit of Hospitality Awards as a means of recognizing outstanding performance, commitment and achievements in the tourism and hospitality industry.

The individuals and organizations listed on the next page are finalists for—or recipients of—a 2008 Spirit of Hospitality Award. Please join in congratulating these industry leaders.

## **Schedule of Events**

6:00 PM TO 7:30 PM ..... Reception  
Music by the Vivace String Quartet

7:30 PM TO 8:30 PM ..... Awards Presentation

8:30 PM TO 9:00 PM ..... Desserts

### **Welcome and Greetings, Recognition of Sponsors**

James Purdum, CHA  
General Manager, Hospitality Services  
The Pennsylvania State University  
Vice Chairman of the Board of Directors, PA Tourism & Lodging Association

### **Special Presentation of Achievement Award**

**Robert Uguccioni**  
Former Executive Director ~ Pocono Mountains Visitors Bureau

### **2008 Training for Lodging Careers**

**Teacher of the Year**  
**Robert N. Craft, CHI, Erie County Technical School**

### **Introduction of Presenter**

Christopher K. Bauer, P.E., PTOE  
Transportation Service Group Manager  
Herbert, Rowland & Grubic, Inc.

### **Awards Presentations by**

J. Mickey Rowley  
Deputy Secretary, Pennsylvania Tourism Office

### ***2008 Student of the Year***

**Angelo Blakey**  
**Jackie Kluger**

### ***2008 Guest Relations Award***

**PA Dutch Convention & Visitors Bureau**

### ***2008 Community Service Award***

**Great Wolf Lodge**

### ***2008 Innkeeper of the Year***

**Nancy Noll, The Queen - A Victorian Bed & Breakfast**

### ***2008 General Manager of the Year Finalists***

**Eric DeStefano, Omni William Penn Hotel**  
**Rob Howell, The Shawnee Inn & Golf Resort**  
**Michael Ritter, The Historic Strasburg Inn**

### ***2008 Department Manager of the Year Finalists***

**Charlie Gipe, Hersheypark**  
**Christie Gumble, Great Wolf Lodge**  
**Edward T. Shimanski, Hershey Lodge**

### ***2008 Lodging Employee of the Year Finalists***

**Jermaine Brunson, The Hilton Inn at Penn**  
**Irina Bugariu, Sofitel Philadelphia**  
**Bessie Green, The Hilton Inn at Penn**