

March Technology Board Report

March 20, 2008

Desktop Systems

Thank you to Steve Sceiford, Bill Donnell, and Dan Lasher in the Facilities Department for their assistance and cooperation with the deployment of digital classroom projector mounts and electric service. Through their efforts, and the hard work from Andy Hough, we have made significant progress in deploying permanently mounted projectors, with wall hook-ups in several labs. These classroom technology improvements will enable digital media presentations to be viable in less setup time and with less obstruction in the classroom area.

Network Systems

We added a new menu option to the main telephone line auto-attendant to include pre-recorded instructions for FBI fingerprinting customers in effort to improve their overall experience.

We have been exploring the use of Streaming Media Services to offer live and pre-recorded video streams both to the internet, and to internal systems. The streaming video industry is booming, and we believe there to be benefit for classroom instruction through it. Some potential opportunities are make-up lessons for absent students, telecommuting students on authorized absence, and lesson planning for instructor leave.

Training

We have obtained previous survey data to determine a starting point for internal technology training. We are analyzing it, and intend to re-survey the staff so we can prioritize content and schedule for staff technology training which we intend to begin offering on a regular basis.