

October Technology Board Report

December 13, 2007

Desktop Systems

Assisted Mariea Sargent and the implementation team in the installation of the Dimension 3D printer in the Drafting lab. We re-imaged several laptops, to install new Auto-Tech Software. Replaced two faulty laptop hard drives this month. Replaced some missing mouse balls in Electrical Engineering.

Network Systems

Treese Communications is investigating a possible issue in our telephone system.

The network upgrade project from last year has remained very reliable over the last year. It does not get talked about that much, because it is a behind the scenes, transparent service, that we all take for granted on a daily basis. There remains an increase in speed, which is at the very least is evident when imaging computers. It takes a fourth of the time that it used to, across the network. Additionally, there is an increase in network storage causing an increase in daily utilization, and could be attributed to an increase in confidence since the changes.

Server Systems

We continue to work with Paul, to assist the insurance company with our server claim.

Food Service Solutions has been contacted to resolve some stability issues with the cafeteria point of sale system. We chose to install more memory in the cash register PC, as we await their recommendations, and it appears to have resolved the issue. We informed Food Service of this change, as it remains their system to advise us of direction.

Digital Classrooms

We had a great conversation with Simplex paging systems, on how we might best incorporate the audio of our digital classrooms with the PA system, so that announcements are not missed due to potentially loud digital multimedia in the classroom.

We continue to test viable devices to ensure the most flexible, stable, and easiest solution for enabling our digital classrooms to be used by anyone teaching in the classroom. We are considering laptop connection at the wall, video options for high school program teacher's PC's, and DVD/VCR/digital overhead connections.