

Andrew Hough

4141 Woodbine Terrace • Erie, PA 16504

814-825-1794 • adhough@verizon.net



Objective:

To obtain a challenging full-time Information Technology position that will best utilize my education, background and experiences.

Education:

Tri-State Business Institute, Erie, PA

Associates Degree, 2007

Major: Computer Information Systems / Computer Networking

Related Coursework

- Microsoft Windows XP – Installation and Administration
- Microsoft Windows Server 2003 – Installation and Administration
- Microsoft Windows Active Directory
- Microsoft Windows Exchange
- Microsoft SQL
- Personal Computer Tech Support
- Network Security
- Intrusion Detection
- Computer Forensics
- Linux – Installation and Administration, Desktop and Server

Edinboro University, Edinboro, PA

Bachelors Degree, 1998

Major: Health and Physical Education

Certifications:

CompTIA A+

Microsoft Office User Specialist – Word, Access

CIW – Certified Internet Webmaster Associate

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Experience:

Fairfield Hose Company, Erie, PA August 2001–Present

- Network Administrator: Network installation, PC upgrades, PC repair, Install network wire, Windows Server 2003, Windows XP, Active Directory, Wireless LAN, LAN

Millcreek Fire Control, Erie, PA November 2005–Present

- Emergency Dispatcher: Answer incoming 911 calls, Dispatch police and fire departments, Input records into the computer

Bethel Christian School, Erie, PA August 2005–Present

- Coach: High School soccer and basketball

East County Emergency Dispatch, Erie, PA July 2000–August 2006

- Assistant Supervisor / 911 Dispatcher: Computer Maintenance, Database Management, Computer Repair, Answer incoming 911 calls, Dispatch police and fire departments, Input records into the computer, Maintain State Police records

Pennbriar Child Care, Erie, PA April 2002–November 2002

- Assistant Director: Maintain state license procedures, Handle staff scheduling, parental concerns, staff issues

Ames Department Stores, Jamestown, NY September 2001–April 2002

- Loss Prevention Detective: Maintain store security, Maintain store safety, Apprehension of shoplifters

First Assembly Christian Academy, Erie, PA August 1998–June 2001

- Computer / Physical Education Teacher: Taught computer and Physical Education to grades K – 8

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Professional References

Dennis Gillenwater
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James Hawryliw
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