

Technology Department Report

Desktop Systems:

Steve Brawn is in the process of cleaning up our student computers around the school, and re-installing software on many of them. With the several security and software issues identified over the last school year, many opportunities were identified on how to minimize these risks.

Integrated Communication Systems:

The Integrated Communication System was installed on time. There have been a few minor issues to resolve, and our vendors have been very prompt and supportive to get them resolved. We communicated the changes with faculty at the end of year luncheon, and were encouraged by their positive support of our efforts. We will continue to roll out the new features as the enhancements are installed, and ample training can be provided.

Server and Network Systems:

Email accounts are being upgraded to our new server to support mobile devices, and the Integrated Messaging System which will provide voicemail over e-mail and much more.

ChefTec Server Software has been installed, but the Maplevale (our food service supplier) data product does not appear to easily import into the ChefTec software after several hours with both technical support departments on the phone. We will continue to work with ChefTec and Maplevale to try and get this cafeteria management and inventory system operation for the upcoming school year.

Kathy Palloto and I worked together to implement year end processing on our cafeteria POS (Point of Sale) system to ensure smooth transition into next school year.

Made contact with RSLynx to inquire into internet communication based credit card processing machines for the Business Office and the RCTC office. Upgrading these processing machines will increase reliability and performance and eliminate dependency on telephone lines for taking credit and debit based transactions from our paying customers.

Worked with SchoolDesx, our Student Information System vendor to provide the annual ADM (Average Daily Membership) report to our schools. This is a report that seems to need modification every year, with limited timelines between the end of school, and when our school districts need them.