

Technology Department Report

Software

Marchelle Eberle has finished the biometrics implementation for our food service solution. On our first use of the new system, 80% of our customers were accurately identified. Marchelle is working with the vendor to increase the accuracy rate. We will be running numerous software updates.

We are continuing to work closely with SchoolDESX Technologies for report creation and an overall better understanding of our student management software. With help from SchoolDESX, we successfully created report cards for our student population.

Network

The IT Department is more closely monitoring student Internet use with the installation of reporting software from SonicWall. Using SonicWall ViewPoint we can view detailed reports as to the top visited Internet Site and sites visited by individual users.

Working with Kubinski Business System, we have installed a multifunction copier in the main office of the Skill Center. This copier will be used mainly for Alternative Education and RCI.

Maintenance

We have completed the upgrade of our patch management solution. Our new solution, Windows Server Update Service, will allow us to view report as to which computers are being updated and what updates they have received. At this point we have about 140 computers being reported in WSUS. There are approximately 90 computers that need discovered by the patch management software.

Disaster Recovery

The first phase of our disaster recovery plan is to assess our daily backups. We are analyzing what data is getting backed up and where it is stored. Our data is backed up to tape and stored in a fire safe cabinet. The Saturday backup tape is taken off site.