

Supervisors of Instructional Support Services Report
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Special Education

One of the most vital resources that we have in our support network for our students with special needs is the instructional aides. These five individuals are the ones who work in our Career and Technical classrooms directly with our instructors and the students themselves. Their goal is to help students get through the reading, the writing and the math in our programs. Also they provide direct assistance in helping our students with the organizational skills needed to learn the technical skills involved and create projects that demonstrate their knowledge and understanding of those skills.

Articulation Agreements

1. We recently signed an articulation agreement with Mercyhurst College North East. This agreement will grant 6 college credits for their *Microcomputer Operations* and *Networks* courses to students who successfully complete our Networking Technologies program and who enroll in the Mercyhurst North East Computer System Support Associate Degree Program.
2. We are working with the Erie Business Center to develop an articulation agreement for four of our programs: Computer Information Systems (updating an old agreement) - 6 credits for *Word Processing* and *Microsoft Excel* courses; Health Assistant- 3 credits for *Medical Terminology* course; Networking Technologies- 6 credits for *Networking Essentials I and II* courses; and Tourism and Hospitality Management- 6 credits for *Welcome to Hospitality* and *Hotel Operations* courses.
3. We currently have 60 articulation agreements with 31 post-secondary institutions. These agreements are a great way to help our students transition into higher education, saving both time and money as they avoid duplication and receive recognition for skills learned at ECTS.

Community Outreach

1. Lisa Sorensen and I presented an overview of NAEYC Accreditation procedures to an Early Childhood Education class at Gannon University on February 16th. We shared the process we went through last year for the national accreditation of our Child Care Services Preschool Laboratory.