

Erie County Technical School

Parent Satisfaction Survey 2005 Results

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Our Passion: Sharing Expertise to Spark Career Potential

Parent Satisfaction Survey

Erie County Technical School

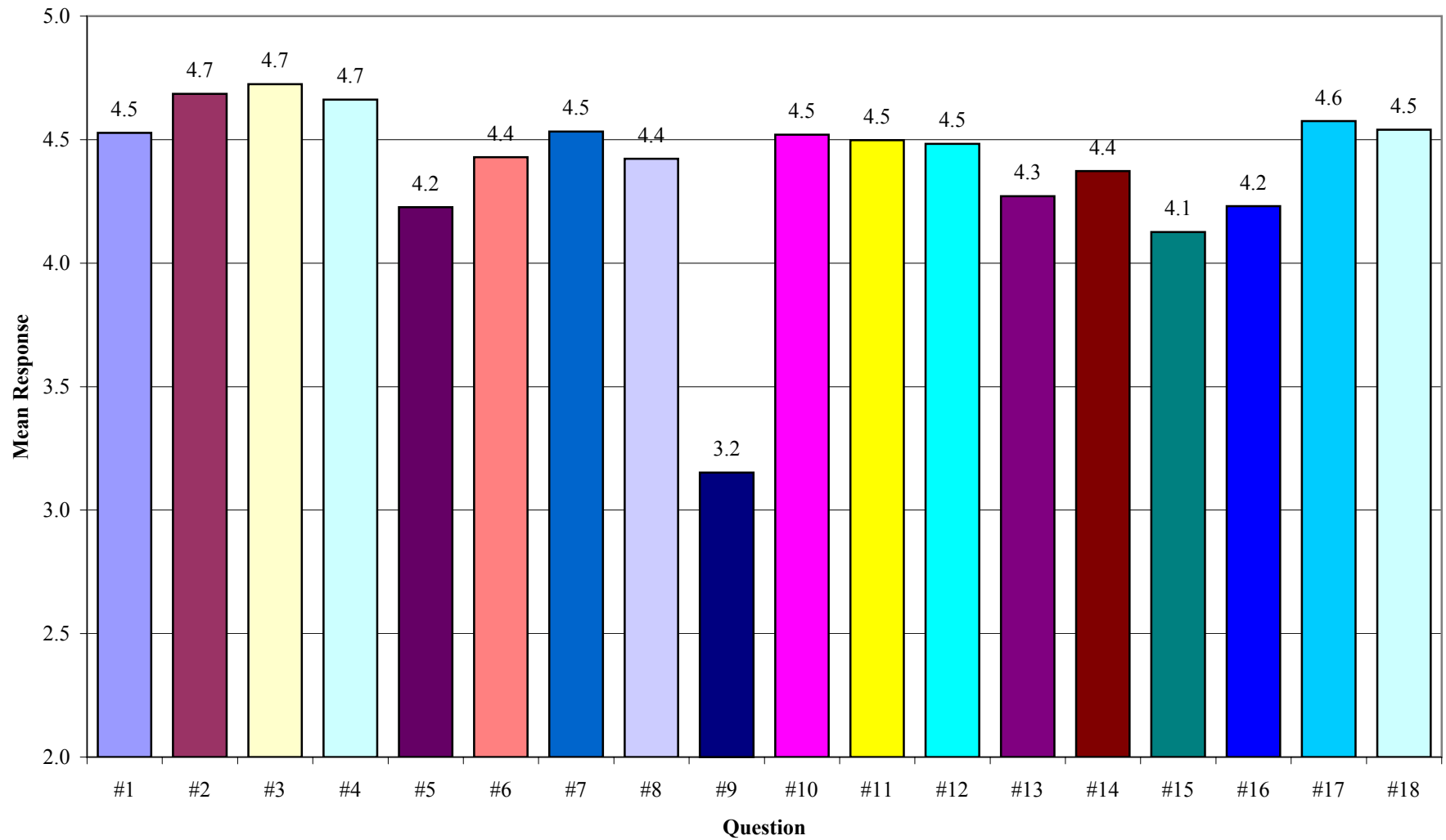
Please take a few minutes to respond to the following statements. We use this information to measure parent satisfaction with the technical school. We appreciate your thoughtful and honest responses. This survey is anonymous and confidential. Please return the survey in the enclosed business reply envelope by **June 15, 2005**.

Directions: Please circle a number on the scale that best reflects your belief.

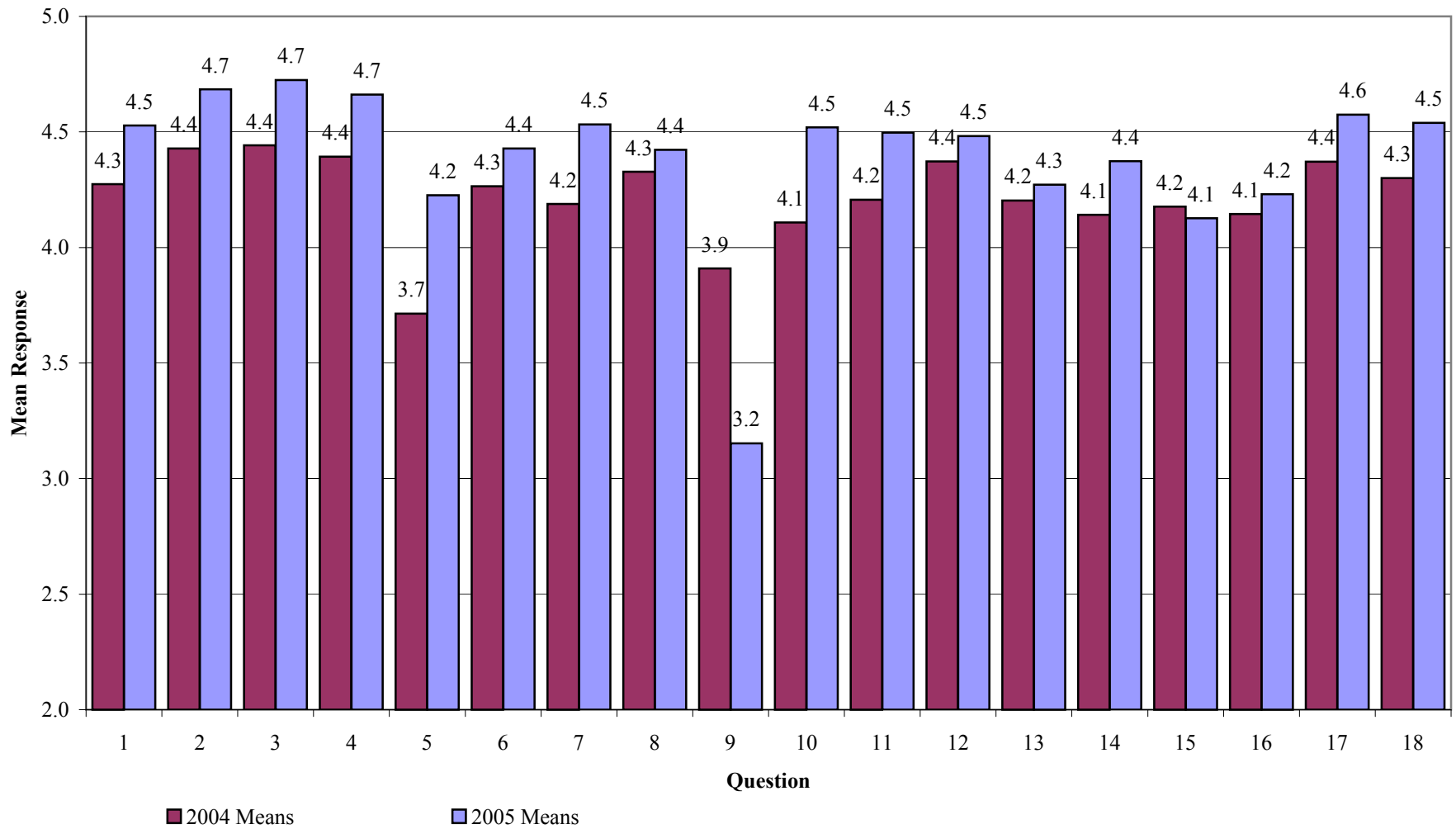
1. Overall, how satisfied are you with the Erie County Technical School? <i>Completely dissatisfied</i> 1 2 3 4 5 <i>Completely satisfied</i>					10. The school has a friendly and welcoming atmosphere. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>				
2. Would you have another child attend school with us? <i>Definitely would not</i> 1 2 3 4 5 <i>Definitely would</i>					11. The school staff cares about students. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>				
3. I would recommend the Erie County Technical School to another parent. <i>Definitely would not</i> 1 2 3 4 5 <i>Definitely would</i>					12. The school has high standards and expectations for my child. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>				
4. The technical school has helped my child develop technical skills. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>					13. The school keeps me informed about my child's progress. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>				
5. Communication between home and school is timely and useful. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>					14. My child's teacher motivates my child to learn. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>				
6. The school uses business & industry to strengthen student learning. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>					15. The school has enough books, supplies and equipment. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>				
7. The technical school is a safe place for my child. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>					16. The guidance services provided to my child are effective. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>				
8. The teaching methods of my child's teacher are effective. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>					17. My child enjoys going to the Erie County Technical School. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>				
9. The amount of useful homework assigned by my child's teacher is: <i>Too Little</i> 1 2 3 4 5 <i>Too much</i>					18. The school is preparing my child for a job, the military or more training. <i>Completely disagree</i> 1 2 3 4 5 <i>Completely agree</i>				
19. Please circle the program your daughter or son participated in.									
Auto Body Repair	Automotive Technologies	Child Care Services	Commercial Art	Computer Programming	Construction Trades	Cosmetology	Culinary Arts	Drafting & Design	Electrical Engineering
Electronics Technologies	Facility Engineering	Graphic Communications	Health Assistant	Metal Fabrication	Networking Technologies	Plastics Technologies	Tool & Die	Tourism & Hospitality	

20. Please share any comments, complaints or compliments with us.

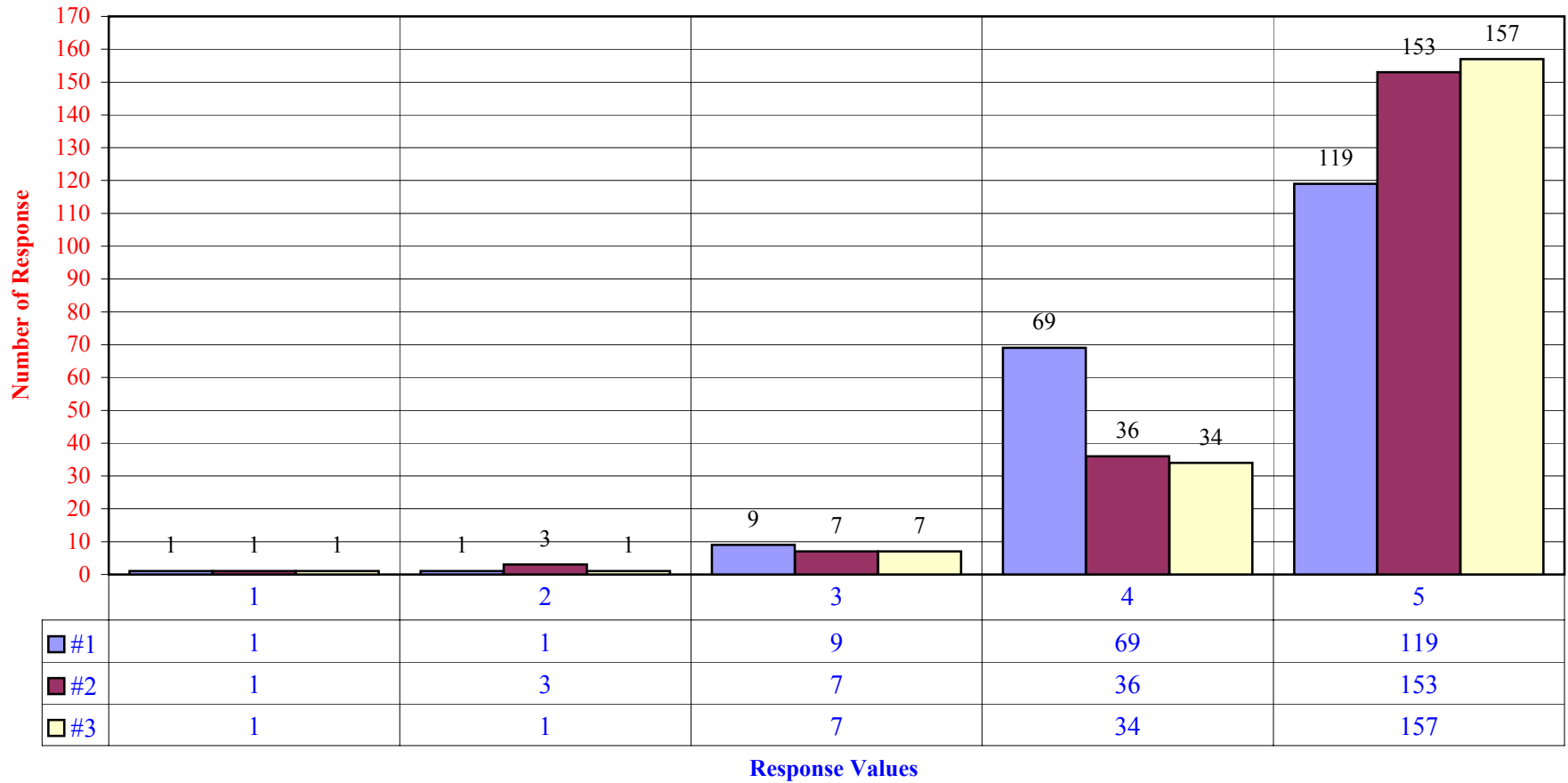
Parent Satisfaction Survey 2005
Mean Scores



**Erie County Technical School
Parent Satisfaction Survey
2004 Mean Scores v. 2005 Mean Scores**

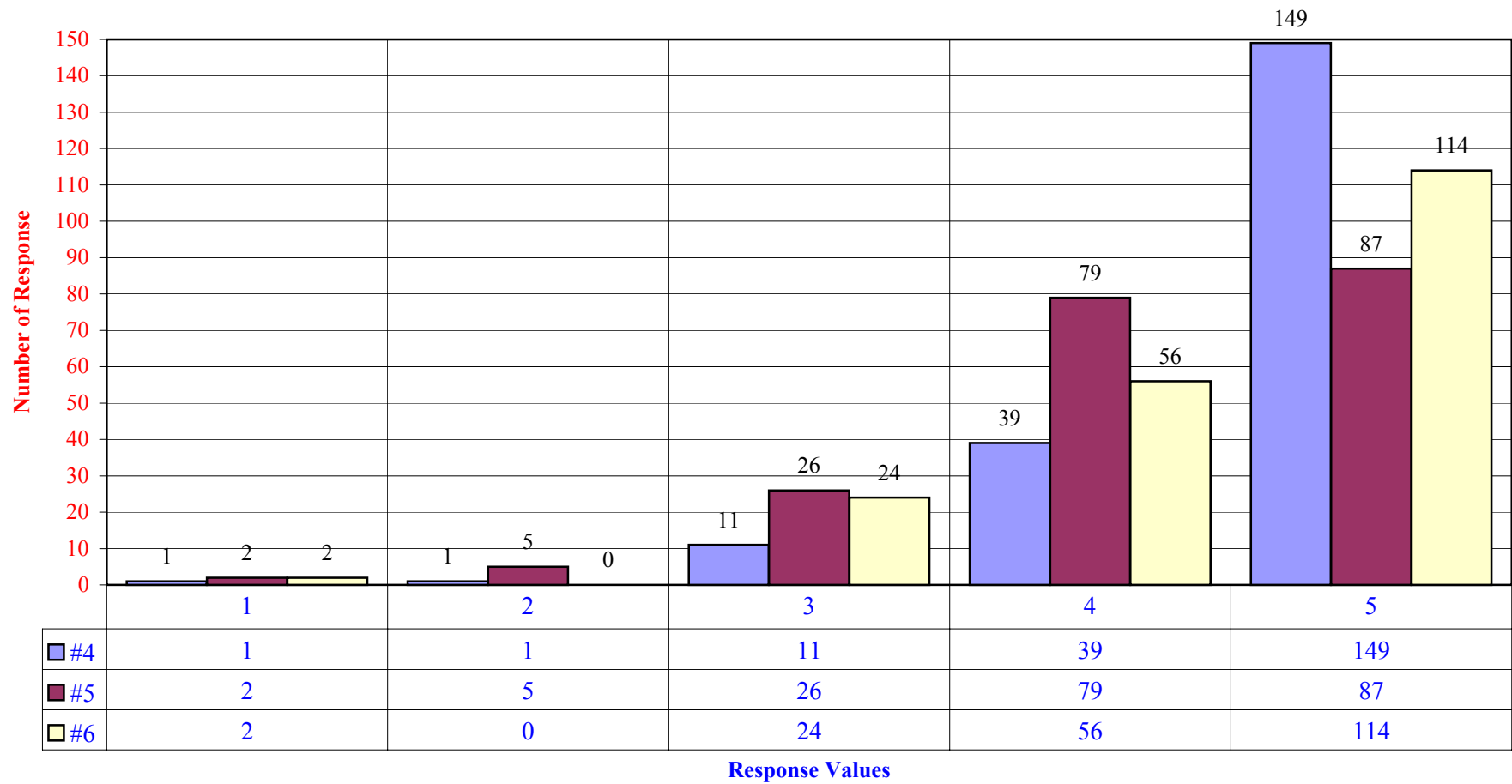


Parent Satisfaction 2004
Frequency Bar Graph
Questions 1, 2 & 3



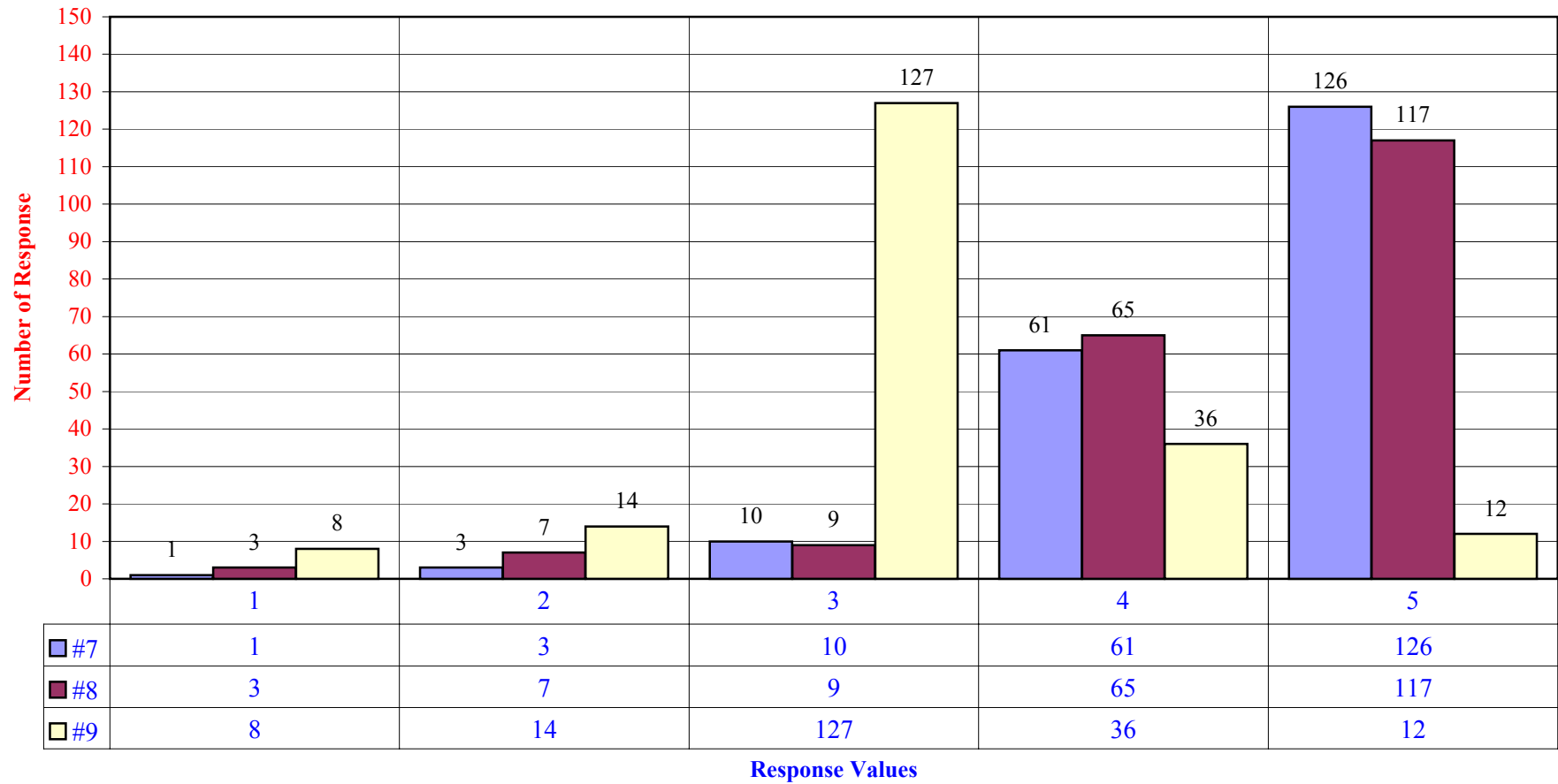
(1=Complete Disagreement or Dissatisfaction,
5=Complete Agreement or Satisfaction)

Parent Satisfaction 2004
Frequency Bar Graph
Questions 4, 5 & 6



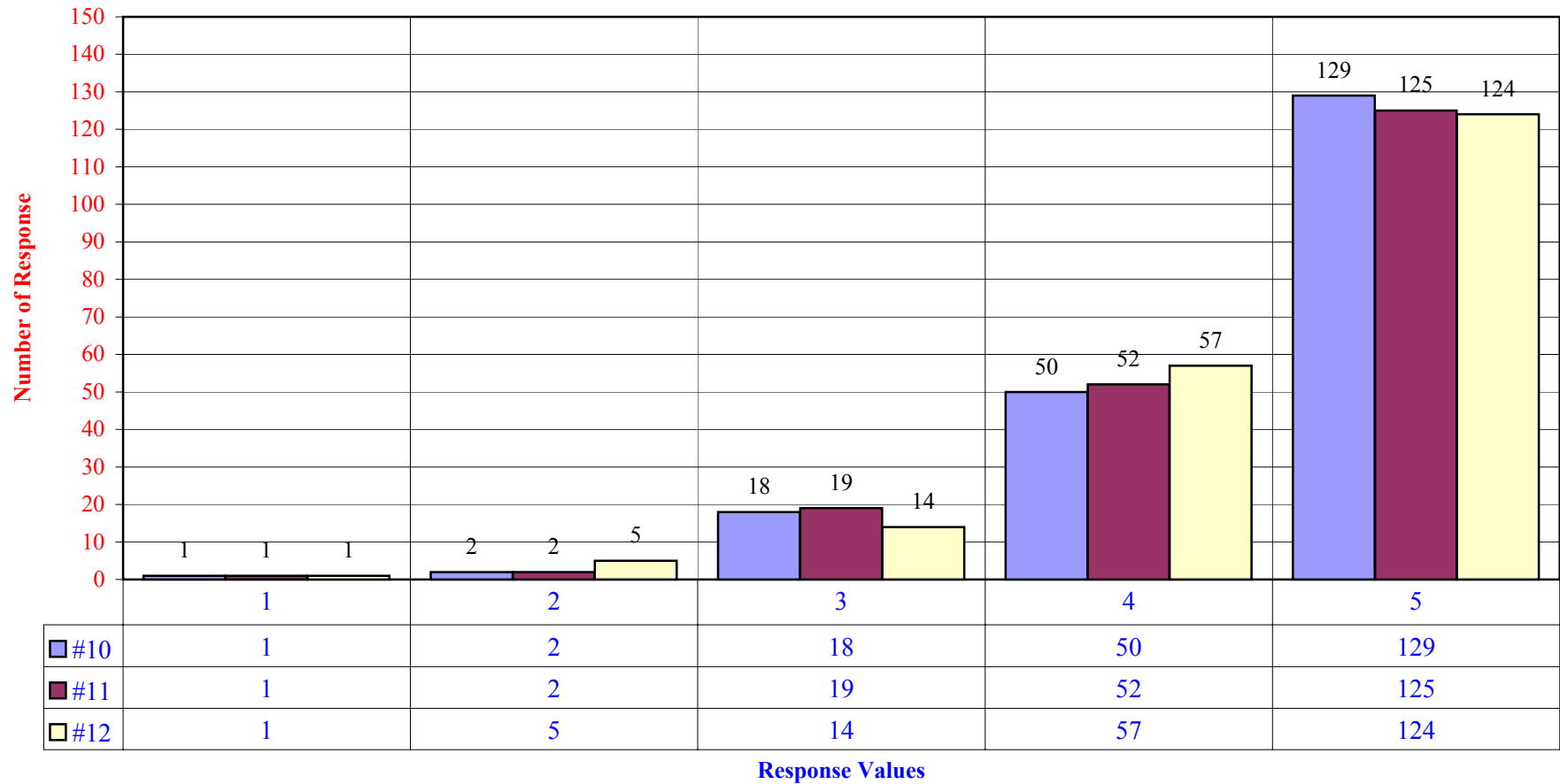
(1=Complete Disagreement or Dissatisfaction,
5=Complete Agreement or Satisfaction)

Parent Satisfaction 2004
Frequency Bar Graph
Questions 7, 8 & 9



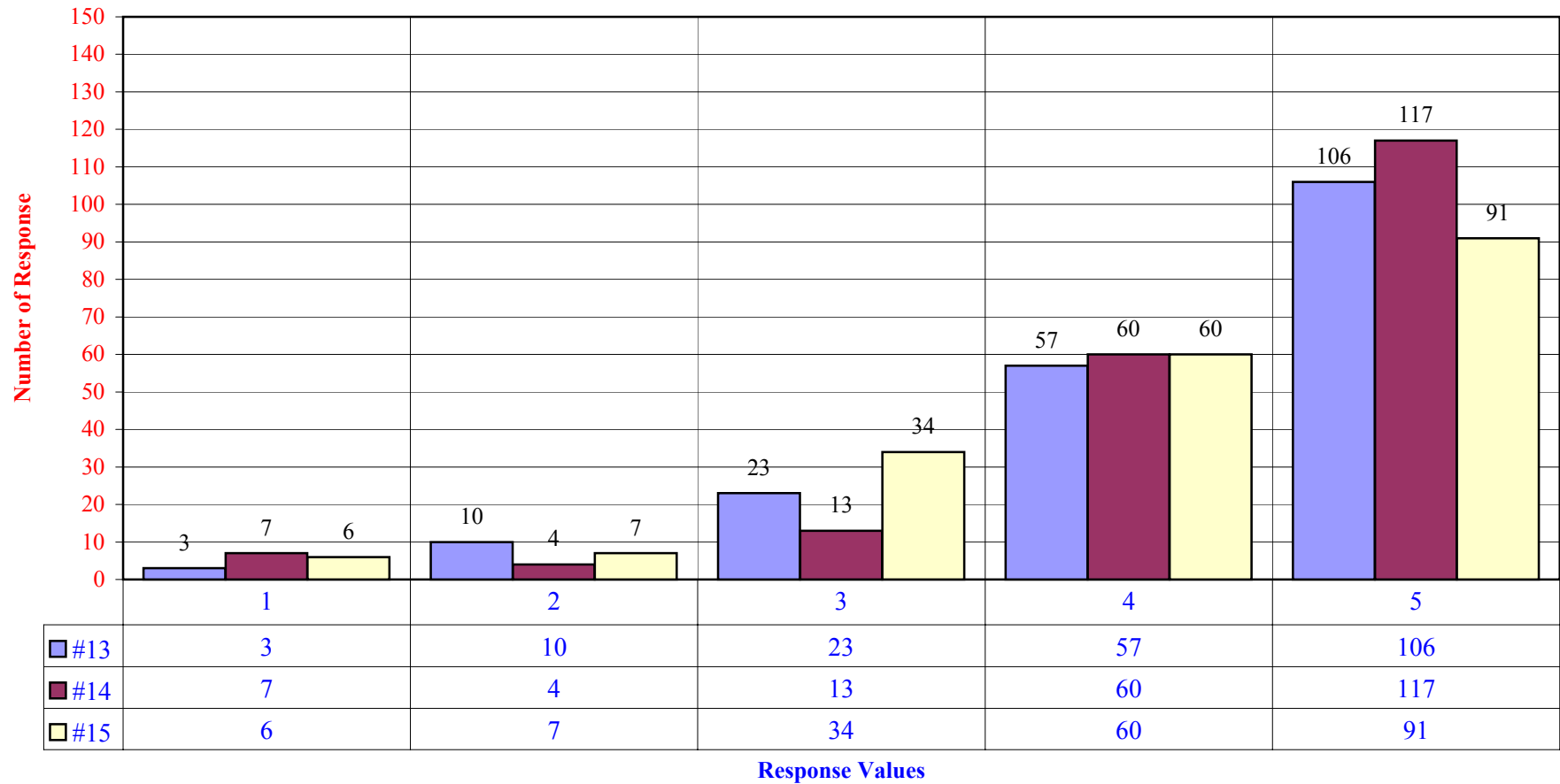
(1=Complete Disagreement or Dissatisfaction,
5=Complete Agreement or Satisfaction)

Parent Satisfaction 2004
Frequency Bar Graph
Questions 10, 11 & 12



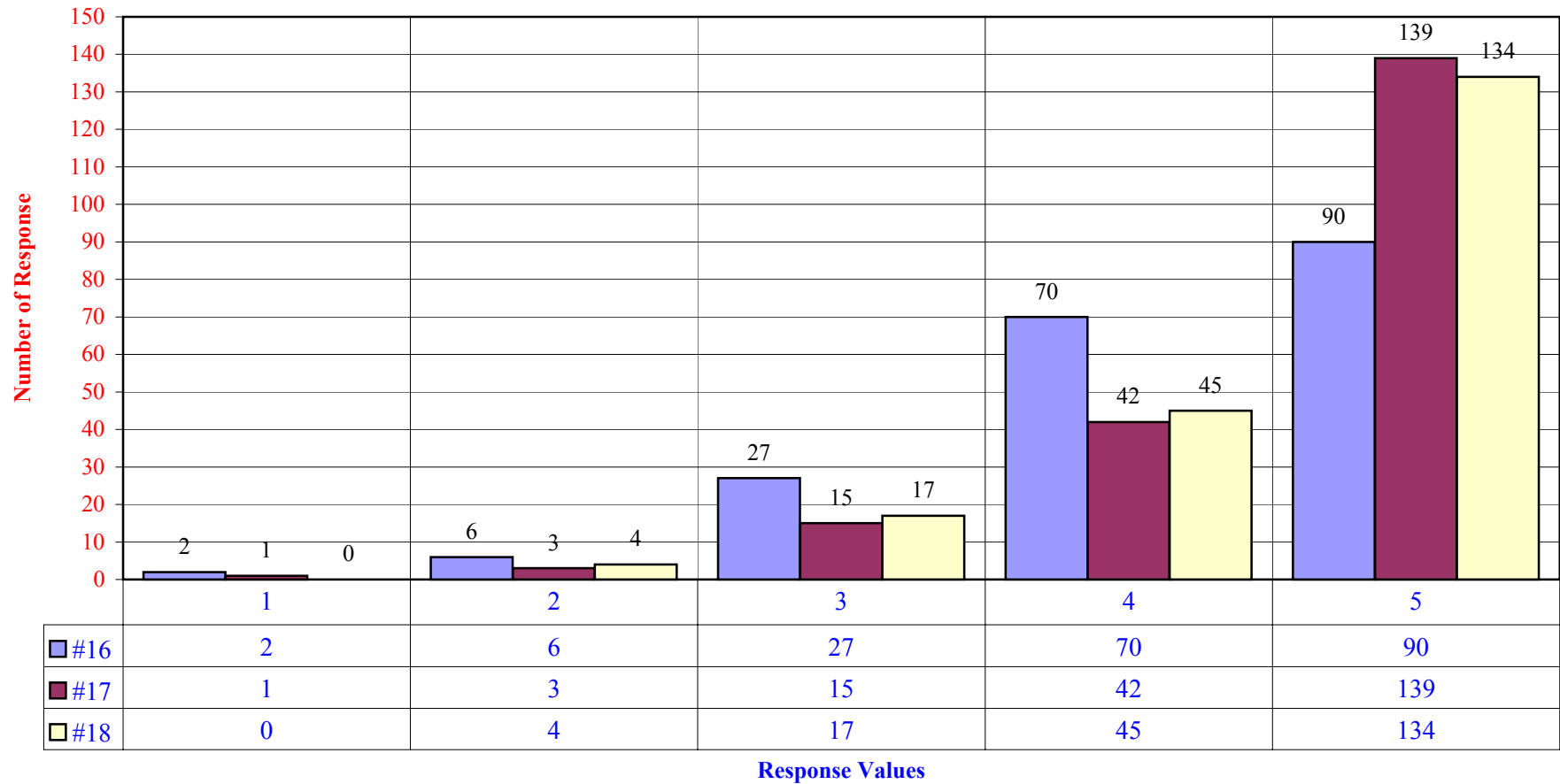
(1=Complete Disagreement or Dissatisfaction,
5=Complete Agreement or Satisfaction)

Parent Satisfaction 2004
Frequency Bar Graph
Questions 13, 14 & 15



(1=Complete Disagreement or Dissatisfaction,
5=Complete Agreement or Satisfaction)

Parent Satisfaction 2004
Frequency Bar Graph
Questions 16, 17 & 18



(1=Complete Disagreement or Dissatisfaction,
5=Complete Agreement or Satisfaction)

**Erie County Technical School
2005 Parent Satisfaction Survey
Written Responses**

Auto Body Repair

We have just finished with both of our boys going to Tech. It made a big difference for both. Thank you.

The instructor is great!

I feel some of the students cannot afford all of the tools needed in the time given to get them some kids get low grades even failing grades for not having the expensive tools needed - I feel they should be able to share tools till they can afford them - saves on the embarrassment for the child. Thank you.

Just the amount of writing is too much

Security for students' property should be increased.

Automotive Technology

Classes are too large.

This is the second child of mine to attend & I have had no problems with the school at all. The only thing I don't care for is the scheduling. 1/2 days mean the child is missing something in transit.

The auto tech teachers are fantastic. Keep up the good work gentlemen...you're a positive influence on my son.

He loves the program, but needs to be challenged a bit more.

He thought the school was too much bookwork and not enough hands on.

Tony is my third of three sons to attend Tech. The education is exceptional. Tony's dad was tragically killed six weeks ago. His class took up a collection and sent flowers and his instructor came to the funeral home. The support is phenomenal. BL

We are very grateful to have a good technical program. Some children learn better with these classes. Also has helped to keep our child interested in learning and wanting to go to school.

My son really enjoys going to this school. He is learning a lot of useful information

My son has shown tremendous growth over the last school year due to the fact that he has been given the opportunity to attend ECTS and learn about something he loves. The only suggestion I have is providing a school schedule since there are many differences from the home school. Thank You.

Child Care Services

The staff has always been kind and courteous. A pleasure to work with.

Never saw homework.

Commercial Art

My son is not sure that the commercial art program was more of a hobby than a career.

This is my daughter's 1st year at Tech and she loves it. Mrs. Matthews is an excellent teacher & sees the potential of my child. I was very impressed with the NYC trip & how organized it was. Definitely an experience of a lifetime. We look forward to the next 2 years with great anticipation for all my daughter can benefit from such a great program.

Great stuff

Could improve the student to faculty ratio. More computers would improve student productivity. Could improve the quantity of art supplies for the students but overall ECTS has been very beneficial to the student.

Construction Trades

Our son learned a lot from his teachers Mr. Yanosko & Mr. Lytle. He is even putting/installing vinyl siding on our house this summer. He is also going to install a new roof on our camp. Thank you.

Tech has great programs to offer students who do not enjoy a regular classroom setting taking notes, reading out of textbooks. My child is a very hands-on learner so Tech was a blessing & helped my child achieve success. Don't ever stop these programs!

My son really likes the tech school. He wishes he didn't have to go to home school!

Both of our sons have attended ECTS. Have done very well. Michael is learning a lot about construction and is working part-time with a contractor.

Cosmetology

Noelle is our second child attending Tech. She & Ryan both have learning disabilities and you have adapted to their needs. Thank you. DW

Jessie never had such a great attitude about school in her life. She comes home actually excited about new things she learns. Keep up the good work.

Our child did not understand that not getting certification did not mean that you didn't graduate & needed to do the senior project since she was technically a "junior." Staff was helpful to us about our lack of finances. Our child was not good at asking the right questions & jotting down information she needed to know. When the testing took place at home school-missing those hours hurt her, she did not plan ahead.

Computer Programming

The first year at tech has been very enjoyable.

Culinary Arts

It seems that there was not enough time given to finish all the assigned projects, some students got to do projects more than once to improve their grade while others did not have the time to complete all of theirs a first time.

My child loves culinary arts & plans to pursue a career in this field.

My daughter loves going to your school.

Something that has to improve is the respect towards the students.

More communication between teachers and parents

Drafting & Design

I was very skeptical about Tech for my son. Mr. Brenneman was by far a great influence in my son's life and our decision. My son is moving on to the University of Colorado to obtain a masters in architecture. Thank you for preparing him!

Mr. Holland has been wonderful to work with! Very happy also with both D & D teachers.

The school classrooms need more color

Electrical Engineering

I feel the teacher doesn't give enough hands on with the children. He expects that they know & understand without enough teaching.

My son's teacher is very informative & always writes comments on his progress report. My son likes going there very much.

Electronics

My child was always saying that new equipment is needed.

Overall, this was a very good experience for my son. I am sending you my younger son next year, different program.

Facilities Engineering

Too much bench work not enough real life type work

Facilities engineering lab should be equipped for and able to teach heating and a/c. The co-op program is super. Thank you for a great experience.

Mr. Massello was an awesome teacher for my son for 3 years. He was helpful, experienced, encouraged questions; he took a genuine interest in the students and kept open lines of communication with us as parents. During the several open houses, which my husband and myself attended, we understood fully just why our son enjoyed his classes so much. Tracy Massello was a true asset to Erie County Tech.

Graphic Communications

If we had more teachers at our school that care like they do at this one, the kids would do much better.

My daughter says the presses at the school are different from the ones in a competition she was in representing the school; causing her not to be able to compete as well.

Thank you kindly. Autumn has enjoyed her time with you I feel it will be very profitable to her later

Health Assistant

My daughter participated in Mrs. States class. Mrs. States is a very caring concerned instructor. She has been very instrumental in the development & advancement of my daughter in the nursing field. Hats off to Mrs. States.

Would like to be more informed on what we need to do to help us prepare our child for further education.

My daughter has grown and matured because of her relationship with the technical school.

My child liked the experience, she had with ECTS. At first, the teacher wasn't explaining enough or paying attention to each student. But that improved in the 3 & 4 semesters.

We personally don't know if the school uses business and industry to strengthen student learning, so I didn't mark any response to this question.

Mrs. States has been an excellent instructor who knows her students well and meets their needs at various levels.

I feel my child has had a wonderful educational experience attending the health assistant class.

Metal Fabrication

I truly believe that my son would of quit his senior year if he didn't go to Tech. I thank you all for everything everyone has done. I feel confident that my son will do well in his career. My son appreciated his teacher, Mr. Cyphert. He had nothing but good things to say about him. I talked on several occasions with his teacher. He was always cheerful. He took his time with me and seemed to enjoy our conversations. Thank You.

Open house in the spring

Please contact parents if students are not doing well ASAP

It would be helpful if days off from home school were the same as Tech. Sometimes it was difficult to arrange transportation to bus when there was no school at his home school only at Tech.

Networking Technology

Both my husband and myself are graduates of Tech and have done quite well - great school

Plastics Technology

We would like to thank Mr. Paparelli for being so caring and understanding of our son TL and I'm sure all the other students and the rest of the staff for all they've done for the last 2 years

I would have liked a Tech schedule sent to us.

Tool & Die

I wish his high school had the same dedication to learning as the ECTS.

I attended tech when it was one week at tech one week at home school. The current half-day program is a sad joke. More time is spent on the bus than needed. There is not enough time spent in the lab. Tech needs to set the pace. Not knuckle under the home schools wild ideas for example it takes time to set up and run a machine, the 2.5 hours given each day is hardly enough time to get started and rolling. By the time school starts late arrivals get there, break time (what's it needed for) classes from guidance and political correctness there is now just enough time to start cleaning up rather than working on resumes and portfolios lets learn blueprint reading and machining.

Tourism & Hospitality Management

My daughter may not end up in this field.

Mr. Craft needs a medal for this past year.

Good school, keep up the good work! Office ladies are nice.

Do you offer a job placement program? Mr. Craft is a very caring teacher, effective and genuinely cares about his students' future. The program is an asset to tech school. Thank you

This is the first year-we'll know more about ECTS next year. Thanks