

ERIE COUNTY TECHNICAL SCHOOL

PROPOSED AGENDA ITEM

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DATE: April 27, 2006

SUBJECT: Voice Communication - Telephone system purchase

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INITIATED BY: Paul Fritz, Business Manager

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DESCRIPTION:

Proposals have been received to replace the current voice communication system with a new state-of-the-art solution.

The minimum goals are to upgrade service to include:

1. Enable direct inward dialing (DID) to each user's desktop
2. Continue automated attendant function – user friendly
3. Upgrade to display phones at all locations
4. Unified Messaging to interface with MicroSoft Outlook at each computer workstation
5. Fully supported E911 notification – location of dialed 911
6. Call reporting function
7. Caller ID on incoming and transferred calls
8. Voice over IP functionality
9. Upgrade to display phones at most locations
10. Pricing must be PA state contract or PEPPM awarded bids.

Request for Proposals was advertised and the following vendors responded:

1. TR Communications, Erie, PA
2. Treese Communications, McKean, PA
3. Electronic Communication Services – ECS- Albion, PA
4. Alpha Communications Technologies, Bridgeville, PA
5. Black Box Network Services, Bridgeville, PA
6. Ronco Communications, Erie, PA

RECOMMENDATION:

Proposals are being analyzed as of April 21, and a solution will be determined prior to the April 27 or May 25 meeting