

Technology Department Report

1. Vendor Interaction

- A. CDWG
- B. Kubinski Business System
- C. IU 13
- D. IU 5
- E. CTI
- F. ChoiceOne Communication
- G. TR Services
- H. Tiger Direct
- I. Burrell Enterprises

2. Network

- A. Configuration of Lexmark printers in room 9 and room 37
- B. On going monitoring of XWall Spam Filter.
- C. Created both user accounts and network shares for Networking, Child Care and Electrical Engineering
 - 1. Created security groups for both student shares and classwork shares
- D. Configuration of system image for Child Care
- E. Configuration of system image for Commercial Art.
- F. Continued configuration on Food Service Solution.
 - 1. Working to incorporate Food Service Solution with Card Guard ID Badge program.
- G. Configuration of a Windows 2000 Terminal Server to use for Instructional Aids.

3. Computer Repair

- A. On going maintenance of our workstations and servers
- B. On going maintenance of our phone system
- C. Removal of Adware and Spyware from workstations

4. Web Page

- A. On going maintenance of our web site.

5. Summer Help

- A. Replaced 28 non instructional staff workstations
- B. Reconfiguring ECTS Request Form for added reporting and tracking.