

Technology Department Report

1. **BUSINESS INTERACTION**
 - A. CDW-G
 - B. Kubinski Business Systems
 - C. ChoiceOne
 - D. Capital Telecommunications Inc
 - F. Dell Corporation
 - G. IBM
 - H. Compaq
 - I. TR Services
 - J. PDE

2. **NETWORK**
 - A. Worked with vendors for quotes on workstations
 - B. Proactive protection against Sasser virus
 1. Disabled both incoming and out going ports on our firewall
 - C. Continued working on a Patch Management Solution
 - D. Using Features in Microsoft ISA Server to do Internet Access reporting
 - E. Using equipment donated by STERIS, Created a Ghost Image Server
 1. Server will store images for disk duplication

3. **COMPUTER REPAIR/MAINTENANCE**
 - A. Continued maintenance of our workstations and servers.
 1. 95 Help Desk tickets for the Month of April
 - a. 4.75 tickets a day
 - B. Gathering and analyzing data on Ink Cartridge Inventory.
 - C. Gathering and analyzing data on Copier Usage.

4. **Web Page**
 - A. On-going maintenance of our web site

5. **Other**
 - A. Attended a seminar for instruction on CATS reporting to be done in June.
 - B. Working with Guidance staff and SMS on reporting data to PDE