

June 24, 2004

Technology Department Report

- 1. Vendor Interaction**
 - A. Dell Corporation
 - B. Microsoft Corporation
 - C. IU 13
 - D. Food Service Solution

- 2. Network Implementations**
 - A. Replaced network switch in Drafting
 - B. Implemented Workstation Lockdown Phase of ECTS Security Plan
 1. Testing Lockdown in Drafting and Computer Programming
 - a. Creation of student accounts
 - b. Creation of both instructor class work drives and Student Drives
 - C. Developed custom logon scripts for students

- 3. Computer Repair/Maintenance**
 - A. 101 Help Desk Tickets for the month of May
 1. Average of 4.8 tickets a day.
 - B. Continued to patch both servers and workstations
 - C. Created computer image for deployment in drafting and computer programming

- 4. Web Page**
 - A. Continued maintenance of our web site